Despite the cool weather, our passion is burning

Bundle up and brace yourself with warm layers of winter clothing and accessories! Do not forget to keep yourself warm with a woolly hat, a scarf and a pair of gloves and to bring a hot pad especially if you are heading for the opening or closing ceremony or the winter sports events.

*Make sure that you know where the medical service centre and resting area for spectators are located. How about visiting the Superstore?

Give yourself enough time to enjoy the Olympic Winter Games

Competition and noncompetition events can be rescheduled in case of unforeseen circumstances. Check out the schedule board before you begin your journey to the stadium or venue via the homepage or mobile app!

*Add www.pyeongchang2018.com/en/index to your favourites and download the official app

There are festivals everyday, everywhere

Get a chance to create memories that would last a lifetime by coming to a whole range of festivals waiting for you in Host Cities including PyeongChang, Gangneung and Jeongseon!

*www.pyeongchang2018.com/en/culture/index and find yourself an exciting event!

How to stay cool while feeling toasty?

You are far too cool to stay indoors cowering in front of the fireplace especially during global festivities. Get the toasty feeling by eating warm food. Everything has been prepared just for you.

*Take your pick from an endless array of famous restaurants in Gangwon-do. The Food Court is also a great place to start.
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**The PyeongChang Organizing Committee for the 2018 Olympic and Paralympic Winter Games**


Gangneung Office: 17-3 (Gyodong), Gyodonggwangjang-ro, 100 beon-gil, Gangneung, Gangwon-do (033-350-5157)


*PyeongChang 2018*™ All rights reserved.
**Towards a new horizon, where passion is connected**

I wholeheartedly welcome all of you to the Olympic Winter Games PyeongChang 2018. You are here to witness a historic moment, where the Olympic Winter Games is held for the first time in South Korea. I would like to congratulate you for that.

We had a dream. We longed for so long to relive the truly honourable moment of the Seoul 1988 Olympic Summer Games in an Olympic Winter Games.

I can vividly remember the tearful moment when PyeongChang was finally designated as a Host City in its third attempt.

All of our people shed tears of happiness and roared with joy on that day.

However, after the excitement has settled down came a long and challenging preparation process. The seven-year preparation phase was punctuated by the devotion and sacrifices of countless people. Of course, there were challenging times, but now, it is time that we leave past stories behind and announce the opening of the festivities.

The Olympic Winter Games PyeongChang 2018 will be a festival of peace and unity, where hope is instilled into the hearts and minds of people around the globe. You will be greeted with kind and friendly faces in all corners of the stadium and in the streets.

Just like how the Seoul 1988 Olympic Summer Games broke down the Cold War barrier that divided the east and the west, the Olympic Winter Games PyeongChang 2018 will bridge people from all over the world with its slogan of “Passion. Connected.”

Once again, I thank you for coming to PyeongChang and hope that you create wonderful memories that will last a lifetime.

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**You are here as the true champions of the Olympic spirit!**

On behalf of the 1.5 million residents of Gangwon-do, I would like to extend my sincerest welcome to all of you who visited Gangwon-do to enjoy the PyeongChang 2018 Olympic and Paralympic Winter Games.

From the moment that PyeongChang won the Olympic bidding in 2011, the people of Gangwon-do have worked together for six years to be able to host a fantastic game. We have built Olympic standard venues and roads providing easy access to them. In addition, we thoroughly prepared for transport, accommodation, food and tourism experiences, hoping to provide visitors with an opportunity to enjoy the true beauty of Gangwon-do. We are ready to give you the most convenient and enjoyable Olympic Games moments.

It is a great joy to welcome all Olympic teams, spectators, Olympic Family and officials. I genuinely hope that you experience the warmth and sincerity of Koreans, especially those in Gangwon-do.

In a sense, the Olympic Winter Games PyeongChang 2018 is truly a Peace Olympic as it is hosted by a place that is the last frontline of the Cold War on earth. It is my responsibility to ensure that nobody experiences isolation because of his/her race, disability, or age. I can assure you that the event will bring the whole world together towards prosperity and unity.

Show your support for the competing athletes with your passionate applause for their performances. Let us not forget the challenges and achievements they make at the Olympic Games. Remember Gangwon-do and come visit us again. We will welcome you as members of our family.

I wish that you all remain healthy throughout your stay and create as many happy memories of Gangwon-do as possible.
Welcome to the Olympic Winter Games PyeongChang 2018!

When the world comes together in PyeongChang, it will be the moment for everyone to shine. The first Olympic Winter Games in the Republic of Korea will be an amazing experience and as a spectator, you will be a part of this unique moment in sporting history.

This Spectators’ Guide offers information and practical advice to help you make the most of your visit to PyeongChang.

The Olympic Winter Games PyeongChang 2018 will open up “New Horizons” and bring the Olympic spirit to a new generation. The spectators make the magic of the Olympic Games happen, by connecting the passion and bringing an enthusiastic atmosphere to the venues and competitions.

Enjoy every moment of your stay and thank you for being part of this once-in-a-lifetime experience.

President of IOC
Thomas Bach
Olympic Winter Games PyeongChang 2018
Events Calendar

<table>
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<th>Sports</th>
<th>Venue</th>
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<td>Opening Ceremony</td>
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<td>Alpine Skiing</td>
<td>Yongpyong Alpine Centre / Jeongseon Alpine Centre</td>
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<td>Biathlon</td>
<td>Alpensia Biathlon Centre</td>
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<td>Freestyle Skiing</td>
<td>Phoenix Snow Park (P and C)</td>
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<td>Nordic Combined</td>
<td>Alpensia Ski Jumping Centre / Alpensia Cross-Country Centre</td>
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<td>Ski Jumping</td>
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<td>Snowboard</td>
<td>Phoenix Snow Park (P and C) / Alpensia Ski Jumping Centre</td>
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<td>Gangneung Curling Centre</td>
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<td>Figure Skating</td>
<td>Gangneung Ice Arena</td>
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<td>Ice Hockey</td>
<td>Gangneung Hockey Centre / Kwandong Hockey Centre</td>
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<td>Short Track Speed Skating</td>
<td>Gangneung Ice Arena</td>
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<td>Closing Ceremony</td>
<td>PyeongChang Olympic Stadium</td>
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*For the detailed schedule, visit our home page or mobile app.*
About the Symbols

Emblem

The emblem of the Olympic Winter Games PyeongChang 2018 has two motifs. The motif on the left, “□,” is first consonant of “ môn.” It depicts the coming together of the sky, the land and the people. The motif on the right, “¤,” is the first consonant of “이,” It projects the snow, the ice and the athletes of winter sports. The two letters together portray a grand festival for the athletes, the audience and everyone around the globe in snowy PyeongChang, where the land meets the sky.

Mascot

Soohorang, the mascot of the Olympic Winter Games PyeongChang 2018, took its motif from the white tiger, which has long been considered as Korea’s guardian animal. “Sooho”, meaning “protection” in Korean, symbolises the protection offered to the athletes, spectators and other participants of the Olympic Winter Games PyeongChang 2018. “Rang” comes from the Korean word for “tiger” and from “Jeong-seun A-ri-rang” of Gangwon-do.

Passion. Connected.

Slogan

“Passion” means the feeling of enthusiasm, attachment and love for something. “Connected” expresses being linked, combined, bridged and communicated. Combined, “Passion. Connected.” expresses PyeongChang’s vision to expand the enthusiasm for and participation in winter sports to a wider audience throughout Asia, opening New Horizons for winter sports and the Winter Games.

Five Key Olympic Objectives

General Information

- Population: 20,974 households, 43,122 residents
- Area: 1,463.7㎢
- Home Page: http://happy700.or.kr

PyeongChang is located right at the heart of Taebaek Mountains in Gangwon-do. Around 60% of its area is 700 m above sea level. It is the centre of the country’s all-year-round sports activities, where you can enjoy exciting winter sports as well as golf and water sports. The plateau and hilly districts of Daegwallyeong hosts a range of activities such as sheep herding, horse riding and cheese-making. Dairy products and highlands vegetables grown in a clean natural environment are also a pride of this mountainous area.

Culture Olympic Programmes in PyeongChang

- PyeongChang Story: Themed Cultural events, Traditional Folk Performances
- Festivals outside the Stadium: Live Events Broadcasting and Shows
- Small Cultural Performances: Shows at Pyeongchang Resting Area, Pyeongchang Station, and Jinbu Station
- Traditional Performances Celebrating the Lunar New Year: Traditional Folk Games of the Lunar New Year’s day
- Winter Parades: Performance Themed on PyeongChang “Baek O”
- Welcome Lantern Lighting Ceremony for the Olympic Games: Guest Welcoming and Lantern Lighting Events
- Host City Culture Events: Cultural Events by Local Culture Groups
- Welcome Lantern Installation for the Olympic Games: Lantern Installation to Welcome Olympic Visitors
- PyeongChang Lifestyle and Culture Exhibition: Arts and Crafts of Local Residents on Display
- National Folk Museum of Korea Exhibition: Special Exhibition of “Modeumsari” Life
Jeongseon is at the southeast of Gangwon-do. Better known for the folk song named after it, Jeongseon Arirang, this area boasts beautiful scenic view for its Gariwangsan National Recreation Forest and Hwaam Cave. Tourists come here to enjoy exciting extreme sports made possible because of its treacherous contours such Rail Bike, Zipwire, Skywalk, rafting and mountain bike. It is also a host of seasonal festivals such as Jeongseon Arirang Festival, Mindungsan Silver Grass Festival, Auraji Log Raft Festival, Hambaeksan Wild Flower Festival and Coal Festival. Jeongseon Traditional Market, the biggest of its kind in Korea, is a good place to have a taste of Jeongseon such as Gondrea bab, Kotdeungchigi noodles and Olchaengi noodles.

Culture Olympic Programmes in Jeongseon

Jeongseon Arirang contents incorporated in the venue of the Olympic Opening Ceremony

Local ceremonies for Olympic Torch Relay

Live Site Events for 2018 Godeureum Festival

Last mile shows at the Alpine Centre
Main Transport Routes and Venue Locations

Expressway (Across Country - Host Cities)

- **Metropolitan area**
  - Yeongdong Expressway (route 50)
  - 2nd Yeongdong Expressway (Gwangju and Wonju, route 52)

- **Chungcheong band**
  - Jungbu Expressway (route 35) ➔ Hobeop JC ➔ Yeongdong Expressway (route 50)
  - Jungbu Naeryuk Expressway (route 45) ➔ Yeongdong Expressway (route 50)

- **Honam band**
  - Honam Expressway (route 3) ➔ Gyeongbu Expressway (route 1) ➔ Shingal JC or Jungbu Expressway (route 35) ➔ Hobeop JC ➔ Yeongdong Expressway (route 50)

- **Yeongdong Expressway Exit (towards Gangneung)**
  - Myeongon IC ➔ Phoenix Snow Park (P and C)
  - Daegwallyeong IC ➔ Alpensia Olympic Park
  - Gangneung IC ➔ Gangneung Olympic Park

- **Yeongdong Expressway Bus Lane**
  - Daegwallyeong TG ➔ Gangneung TG

Trains/Railways

- Korea Train Express (KTX) connects Incheon International Airport and Gangneung in less than 2 h and 12 min (132 min).
- KTX Stations within Host Cities: Jinbu and Gangneung Stations
- For booking, go to [http://letskorail.com](http://letskorail.com)

Bus Tickets

- Buy tickets for all bus routes at [http://kobus.co.kr](http://kobus.co.kr)
- Online tickets, bus schedule and booking service are available on the website.
- Book your interstate journey at [http://txbus-money.co.kr](http://txbus-money.co.kr)
- Bus schedule and booking service are available.
- Bustago: [http://bustago.or.kr](http://bustago.or.kr)
- Dong Seoul Bus Terminal: [http://tt21.co.kr](http://tt21.co.kr)

Transport Malls

- Stadiums, transport hubs and transfer points are interconnected across Jinbu, Daegwallyeong and North Gangneung Transport Malls throughout the Olympic Games period.
- [http://bustago.or.kr](http://bustago.or.kr)
- [http://tt21.co.kr](http://tt21.co.kr)

National Highways and Local Roads

- Nationals highways will serve as a bypass between highways, and connect KTX stations and stadiums.
- National highway no. 6 and local road no. 456 connecting Dunnae, Mu-I, Jangpyeong and Ganpyeong will be used exclusively for the Olympic Games to help the traffic to bypass Dunnae IC and Daegwallyeong IC, in which a high traffic volume is expected. Local road no. 59 will bridge Jinbu IC with Jeongseon.
Park & Ride (Free)

*All spectators arriving in their own vehicles must park at the parking lot and ride the shuttle bus.*

- Operating Period: One day before the Opening Ceremony – one day after the Closing Ceremony
- Operating Hours: 6:00–11:00 pm

*For night games, a shuttle will be in operation (for free) until 2 h after the game is finished.

| Daegwallyeong Parking Lot (Daegwallyeong IC) | 5434, Gyeonggang-ro, Daegwallyeong-myeon, Pyeongchang-gun |
| Bongpyeong Parking Lot (Myeonon IC, PyeongChang IC) | 145, Aegangnamu-gil, Bongpyeong-myeon, Pyeongchang-gun |
| Jeongseon Parking Lot (Jinbu IC) | 333, Nampyeongjangbyeon-ro, Bukpyeong-myeon, Jeongseon-gun |
| Jeongseon Arari Park Parking Lot (Jinbu IC) | 3-25, Bongyang 1-gil, Jeongseon-eup, Jeongseon-gun |

Shuttle Bus: TS

*Anyone can use the shuttle bus for free.*

- Operating Period: One day before the Opening Ceremony – one day after the Closing Ceremony
- Operating Hours: 3 h before the first game of the day every day – 2 h after the last game of the day

| Daegwallyeong Parking Lot (TM) | PyeongChang Olympic Plaza |
| Bongpyeong Parking Lot | Alpensia Olympic Park |
| Olympic Sliding Centre |
| North Gangneung Parking Lot (TM) | Jinbu Station (TM) |
| Jeongseon Parking Lot | Jeongseon Alpine Centre |
| Jeongseon Arari Park Parking Lot | Jeongseon Alpine Centre |
| Bongpyeong Parking Lot | Phoenix Snow Park |

TM: Transport Mall
Park & Ride (Free)

“All spectators arriving in their own vehicles must park at the parking lot and ride the shuttle bus.”

- Operating Period:
  One day before the Opening Ceremony – one day after the Closing Ceremony
- Operating Hours: 6:00–11:00 pm

“Anyone can use the shuttle bus for free.”

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  One day before the Opening Ceremony – one day after the Closing Ceremony
- Operating Hours: 6:00~11:00 pm

* For night games, a shuttle will be in operation (for free) until 2 h after the game is finished.
Spectator Shuttle Bus Routes

PyeongChang Mountain Cluster (TS 1–17)

<table>
<thead>
<tr>
<th>Route</th>
<th>Stops</th>
<th>Frequency</th>
<th>Duration</th>
<th>Distance</th>
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</thead>
<tbody>
<tr>
<td>TS 1</td>
<td>Jeongseon Parking Lot – Jeongseon Alpine Centre</td>
<td>Every 5 min</td>
<td>25 min</td>
<td>25 km</td>
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<tr>
<td>TS 2</td>
<td>Jeongseon Parking Lot – Jeongseon Alpine Centre</td>
<td>Every 10 min</td>
<td>45 min</td>
<td>33.3 km</td>
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<tr>
<td>TS 3</td>
<td>Jeongseon Parking Lot – Jeongseon Alpine Centre</td>
<td>Every 10 min</td>
<td>34 min</td>
<td>18.7 km</td>
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<tr>
<td>TS 4</td>
<td>Jeongseon Parking Lot – Jeongseon Alpine Centre</td>
<td>Every 5 min</td>
<td>34 min</td>
<td>18.7 km</td>
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<tr>
<td>TS 5</td>
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<td>Every 5 min</td>
<td>34 min</td>
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<td>TS 6</td>
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<td>TS 7</td>
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<td>TS 13</td>
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<td>TS 14</td>
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<td>TS 15</td>
<td>Jeongseon Parking Lot – Jeongseon Alpine Centre</td>
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</tr>
<tr>
<td>TS 16</td>
<td>Jeongseon Parking Lot – Jeongseon Alpine Centre</td>
<td>Every 5 min</td>
<td>34 min</td>
<td>18.7 km</td>
</tr>
<tr>
<td>TS 17</td>
<td>Jeongseon Parking Lot – Jeongseon Alpine Centre</td>
<td>Every 5 min</td>
<td>34 min</td>
<td>18.7 km</td>
</tr>
</tbody>
</table>

Gangneung Coastal Cluster (TS 20–27)

<table>
<thead>
<tr>
<th>Route</th>
<th>Stops</th>
<th>Frequency</th>
<th>Duration</th>
<th>Distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>TS 20</td>
<td>North Gangneung Transport Mall – Gangneung Olympic Park</td>
<td>Every 5 min</td>
<td>12 min</td>
<td>7.5 km</td>
</tr>
<tr>
<td>TS 21</td>
<td>West Gangneung Parking Lot – Kwandong Hockey Centre</td>
<td>Every 10 min</td>
<td>8 min</td>
<td>2.3 km</td>
</tr>
<tr>
<td>TS 22</td>
<td>Gangneung Station – Gangneung Olympic Park</td>
<td>Every 5 min</td>
<td>7 min</td>
<td>2 km</td>
</tr>
<tr>
<td>TS 23</td>
<td>Gangneung Station – Kwandong Hockey Centre</td>
<td>Every 10 min</td>
<td>21 min</td>
<td>10.9 km</td>
</tr>
<tr>
<td>TS 24</td>
<td>Gangneung Bus Terminal – Gangneung Olympic Park</td>
<td>Every 10 min</td>
<td>13 min</td>
<td>7 km</td>
</tr>
<tr>
<td>TS 25</td>
<td>Gangneung Bus Terminal – Kwandong Hockey Centre</td>
<td>Every 10 min</td>
<td>9 min</td>
<td>3.4 km</td>
</tr>
<tr>
<td>TS 26</td>
<td>North Gangneung Transport Mall – Gangneung Olympic Park</td>
<td>Every 30 min</td>
<td>30 min</td>
<td>17.4 km</td>
</tr>
<tr>
<td>TS 27</td>
<td>West Gangneung Parking Lot – Gangneung Olympic Park</td>
<td>Every 30 min</td>
<td>10 min</td>
<td>8.3 km</td>
</tr>
</tbody>
</table>

Cluster Circle (TS 30–31)

<table>
<thead>
<tr>
<th>Route</th>
<th>Stops</th>
<th>Frequency</th>
<th>Duration</th>
<th>Distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>TS 30</td>
<td>Jinbu Transport Mall – PyeongChang Olympic Plaza – Daegwallyeong Transport Mall</td>
<td>Every 5 min</td>
<td>30 min</td>
<td>17.2 km</td>
</tr>
<tr>
<td>TS 31</td>
<td>North Gangneung Transport Mall – Daegwallyeong Transport Mall</td>
<td>Every 10 min</td>
<td>36 min</td>
<td>41 km</td>
</tr>
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</table>

PyeongChang Mountain Cluster (TS 12–17)

<table>
<thead>
<tr>
<th>Route</th>
<th>Stops</th>
<th>Frequency</th>
<th>Duration</th>
<th>Distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>TS 12</td>
<td>Daegwallyeong Transport Mall – Yongpyong Rainbow Parking Lot (Yongpyong Alpine Centre)</td>
<td>Every 5 min</td>
<td>13 min</td>
<td>7.6 km</td>
</tr>
<tr>
<td>TS 13</td>
<td>Jeongseon Parking Lot – Jeongseon Alpine Centre</td>
<td>Every 7 min</td>
<td>13 min</td>
<td>8.4 km</td>
</tr>
<tr>
<td>TS 14</td>
<td>Jeongseon Bus Terminal – Jeongseon Alpine Centre</td>
<td>Every 20 min</td>
<td>24 min</td>
<td>17 km</td>
</tr>
<tr>
<td>TS 15</td>
<td>PyeongChang Station – Jinbu Transport Mall – Jeongseon Alpine Centre</td>
<td>Every 10 min</td>
<td>22 min</td>
<td>16 km</td>
</tr>
<tr>
<td>TS 16</td>
<td>Yongpyong Parking Lot – Jeongseon Alpine Centre</td>
<td>Every 5 min</td>
<td>10 min</td>
<td>7.4 km</td>
</tr>
<tr>
<td>TS 17</td>
<td>Yongpyong Rainbow Parking Lot – Yongpyong Alpine Centre (internal shuttle)</td>
<td>Every 5 min</td>
<td>5 min</td>
<td>3 km</td>
</tr>
</tbody>
</table>

Gangneung Coastal Cluster (TS 20–27)

<table>
<thead>
<tr>
<th>Route</th>
<th>Stops</th>
<th>Frequency</th>
<th>Duration</th>
<th>Distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>TS 20</td>
<td>North Gangneung Transport Mall – Gangneung Olympic Park</td>
<td>Every 5 min</td>
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<td>7.5 km</td>
</tr>
<tr>
<td>TS 21</td>
<td>West Gangneung Parking Lot – Kwandong Hockey Centre</td>
<td>Every 10 min</td>
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</tr>
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</tr>
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<td>TS 24</td>
<td>Gangneung Bus Terminal – Gangneung Olympic Park</td>
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<td>7 km</td>
</tr>
<tr>
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<td>Every 10 min</td>
<td>9 min</td>
<td>3.4 km</td>
</tr>
<tr>
<td>TS 26</td>
<td>North Gangneung Transport Mall – Gangneung Olympic Park</td>
<td>Every 30 min</td>
<td>30 min</td>
<td>17.4 km</td>
</tr>
<tr>
<td>TS 27</td>
<td>West Gangneung Parking Lot – Gangneung Olympic Park</td>
<td>Every 30 min</td>
<td>10 min</td>
<td>8.3 km</td>
</tr>
</tbody>
</table>
Local Transport Plan

Transport Demand Management Plan

Overview
• Effective and safe local transport management in the face of an increased traffic during the Olympic Games period.

Car Rationing Rule
• Imposing of certain rules to standardise the traffic volume by restricting the number of vehicles on the road.
• Introduction of a voluntary or mandatory even-odd number rule in main routes, in which a high traffic volume is expected.

Facilitating of Public Transport
• Temporary bus stops to be changed in association with public transport.
• Free city bus during the Olympic Games period.
• Broad Bus System (BIS) to be established.
• Conditions of bus stations to be improved.
• Automatic voice recognition and translation service to be provided in four languages.
  ➢ To help in communication for taxi passengers

Permit Checkpoint (PCP)
• To check valid permit holders at key positions around the venues.
• To control access by vehicles without a VAPP.
• To lead spectators’ vehicles to Park & Ride.

Mandatory Even-Odd Rotating Rule in Gangneung
• Period: 10 ~ 25 February 2018
• Hours: 8:30 ~ 7:30 pm
• Area: Gangneung
• Applicable to: Non-business sedans and vans for less than ten passengers.
• Details:
  - Only even-numbered cars are allowed on the road on even-numbered days.
  - Only odd-numbered cars are allowed on the road on odd-numbered days.
  - A fine of KRW 50k is imposed for non-compliance.

Facilitating of Public Transport

City Bus Route Rearrangement

Hoenggye ⇦ Jinbu
• Hoenggye Terminal ⇦ Park & Ride ⇦ Jinbu Station ⇦ Jinbu Terminal (2.4 km)

Jangpyeong ⇦ Daehwa
• Jangpyeong Terminal ⇦ PyeongChang Station ⇦ Daehwa Terminal (0.9 km)

Gangneung
• Thirteen routes cover stadiums and extend hours.
• Thirty-eight existing routes are adjusted and six new routes are created.
  ➢ A tourism circle route and a coastal route are created.

Olympic Exclusive Lane
• Period: 1 ~ 28 February 2018 (7 am to 1 am of the following day)
• Applicable to: National highway no. 6; local road no. 456; Yeongdong Expressway Daegwallyeong TG ~ Gangneung TG; and roads accessing Alpensia Olympic Park, Olympic Sliding Centre and Yongpyong Alpine Centre.

Areas in Gangneung where cars are subject to the Mandatory Even-Odd Rotating Rule

10~25February 2018
8:30 ~ 19:30
the rule will be implemented only in dong areas.

“Other areas such as eup and myeon” are excluded from the regulation.

Areas in Gangneung where cars are subject to the Mandatory Even-Odd Rotating Rule

Gangneung Free City Bus
• Period: 8 ~ 26 February 2018 (19 days)
• Applicable to: All bus routes in operation within Gangneung.
• Number of Buses: 118
• Eligible Passengers: Anyone

Gangneung Free City Bus

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Gangneung Free City Bus
PyeongChang 2018 Olympic Winter Games
Sustainability of PyeongChang 2018

The PyeongChang Organizing Committee for the 2018 Olympic and Paralympic Winter Games proclaims to accomplish the vision and strategy of sustainability throughout all stages of the preparations and operations of the Olympic Games.

The PyeongChang 2018 Olympic and Paralympic Winter Games is systematically implementing a sustainability management strategy that fulfills the social responsibilities of ensuring O2 Plus through low-carbon operations and resource circulation, biodiversity preservation, the restoration of the ecosystem, reforestation, water quality improvement and building of clean water supply infrastructure. With these principles in mind, the PyeongChang 2018 Organizing Committee is striving to protect the clean natural environment that the host region has while effectively controlling its impact on climate change.

As part of the effort, the PyeongChang 2018 Olympic and Paralympic Winter Games has opened its sustainability home page to provide greenhouse gas emissions, outdoor/indoor air quality and potable water quality through the Environment & Greenhouse Gas Information System (EGIS), a first attempt in Olympic history.

Visit our sustainability home page to see what we do to hold sustainable Olympic Games and environment data on the Host Cities.


Carbon Offset Fundraising Booth

Greenhouse gas emissions are expected to increase during the Olympic Games period due to the transport (aeroplanes, railways and cars) and accommodation (electricity, water and heating) used by a large number of athletes and spectators (around 500k t or 31.3% of 1,596k t of the total emissions expected during the Olympic Games).

The PyeongChang 2018 Organizing Committee is cooperating with the Korea Environmental Industry & Technology Institute to raise voluntary donations from athletes and spectators. The raised funds will be used to implement carbon offsetting schemes for the Olympic Games.

- Target: Any individual or organisation
- Period: End of January ~ 25 February 2018 (Closing Ceremony)
- Venue: Gangneung Olympic Park Environment Promotion Booth
- Accepts: Cash
  → The amount of contribution is set based on the transport and accommodation condition of each individual.

You can also join via our fundraising website!

http://www.pyeongchang2018-carbonfund.com
PyeongChang 2018 Olympic Torch Relay

Under the slogan of “모두를 빛나게 하는 불꽃 - Let Everyone* Shine,” the Olympic Torch Relay officially opens the Olympic Games, hoping to spark hope and passion in the hearts of people around the world.

It also introduces Korea’s rich culture and various tourist attractions along the Torch Relay route, making them part of the Olympic legacy. Carried by 7,500 runners for 101 days, the Olympic Torch will pass through 17 cities and provinces, stretching 2,018 km across the country.

*Everyone : Anyone with a shining potential
A 101-day Journey of the Olympic Torch

Diverse events will be held every day during the Olympic Torch Relay

The Turtle Ship
Turtle Ship Torch Relay in Hansando Island, Tongyeong

Hwangpo Sailboat
Hwangpo Sailboat Torch Relay, sailing on the Baengmagang River in Buyeo

Marine Cable Car
Marine Cable Car Torch Relay in Yeosu

Robot
Robot Torch Relay in Jeju and Daejeon, a science and technology hub

Zip-Wire
Jeongseon Zip-Wire Torch Relay over Bamseom Island, which resembles the shape of the Korean peninsula

Steam Train
Steam Train Torch Relay in Gokseong Train Village

Marine Rail Bike
Marine Rail Bike Torch Relay along the East Coast in Samcheok

Yacht
Yacht Torch Relay in Busan, a global maritime culture city

Northernmost region 19–26 January 2018

For more information, visit our website or mobile app. www.pyeongchang2018.com/en/torch-relayindex

※ Northernmost region 19–26 January 2018
Every Day, Culture and Festival

The PyeongChang 2018 Cultural Olympiad is an interdisciplinary and multi-platform programme of culture, entertainment, celebration and training activities that engage the people of the Host Country and those around the world through Olympic values. The PyeongChang 2018 Cultural Olympiad places a special emphasis on its Olympic Games phase especially during the PyeongChang 2018 Olympic and Paralympic Winter Games (9 ~ 25 Feb 2018 / 9 ~ 18 Mar 2018) to create numerous opportunities within and outside PyeongChang Olympic Plaza and Gangneung Olympic Park, aiming to realise “Everyday, Culture and Festival.”

Culture-ICT Pavilion
Korea’s iconic video art as well as modern and contemporary artworks courtesy of the National Museum of Modern and Contemporary Art will be on display on the first floor. On the second floor, various ICT exhibition and experience programmes are provided. Outside of the building, a media facade show will be held every night.

Traditional Culture Pavilion
Built as a traditional house building, the Traditional Cultural Pavilion hosts a live performance of Master Artisan of Decorative Knot, Needlework and Jade Carving skill holders as well as Master Performers of Daegeum, Gayageum and Pansori every day.

Outdoor Exhibition and Experience Booths
Folk culture activities, such as paper crafts and folk painting, as well as outdoor performances, such as Bongsan Talchum (mask dance) and Pyeongtaek Nongak (folk music), are on display.

Medals Plaza & Live Site
Open-air games screening (10:00 am ~ 4:00 pm) is provided during the day while victory ceremonies for medallists as well as colourful performances and fireworks shows (6:00 ~ 10:00 pm) to celebrate them are held at night. Various programmes that converge technology and culture, including a 3D hologram concert, media art and live winter sport VR experience, are provided to excite visitors of the venue.

Gangneung Olympic Park

Open Stage
Street performances, such as parades, traditional hanbok flash mob and busking, are provided to spectators who are moving or waiting around the stadiums.

Live Site
Live game screenings and cultural performances are staged on the Live Site. Special events are held during weekends such as K-pop concerts, stage performances, Winter Games experience activities on an ice rink, art exhibitions by cities and provinces, VR experience, cultural exhibitions and partner showcase.

Gangneung Art Centre
Various cultural performances, such as ballet, musical and concert, are held from January. Performances and exhibitions by major artists in Korea and abroad will help create a Cultural Olympiad.

Exhibition
A temporary cultural space is set up in Jinbu Station, where KTX stops to display Olympic and Paralympic legacy and artworks.

Everyday, Culture and Festival!
Search the PyeongChang 2018 Cultural Olympiad on NAVER

Visit the official PyeongChang 2018 Cultural Olympiad homepage launched by the PyeongChang 2018 Organizing Committee to see the detailed programme schedule and how to be part of them.

### Cultural Olympiad Programme

**PyeongChang Olympic Plaza**

<table>
<thead>
<tr>
<th>Venue</th>
<th>Period</th>
<th>Hours</th>
<th>Contents</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Culture ICT Pavilion</td>
<td>9 ~ 25 Feb ~ 9 ~ 18 Mar</td>
<td>10:00 am ~ 10:00 pm</td>
<td>• First Floor: Exhibition of iconic modern and contemporary artworks by Korean artists and small performances</td>
<td>Thrice per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Second Floor: ICT exhibition and experience</td>
<td>Standing</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Building Wall: Media facade</td>
<td>Four times per day</td>
</tr>
<tr>
<td>Traditional Culture Pavilion</td>
<td>10 ~ 25 Feb ~ 10 ~ 18 Mar</td>
<td>10:00 am</td>
<td>• Performance by Master Performers</td>
<td>Twice per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td>9:00 pm</td>
<td>• Craft making</td>
<td>Thrice per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Exhibition of traditional crafts</td>
<td>Standing</td>
</tr>
<tr>
<td></td>
<td></td>
<td>10:00 am ~ 6:00 pm</td>
<td>• Experience Booths: National Folk Museum of Korea Exhibition</td>
<td>16 times per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(four standing / four special)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>10:00 am</td>
<td>• Outdoor Exhibition: Folk music and T'alchum performance by Master Performers</td>
<td>Twice per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td>9:00 pm</td>
<td>• Pre-show performance</td>
<td>Once per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Medal ceremony</td>
<td>Once to nine times per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Headliner performance</td>
<td>Once per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Fireworks show</td>
<td>Once per day</td>
</tr>
<tr>
<td>Medals Plaza and Live Site</td>
<td>10 ~ 24 Feb ~ 10 ~ 17 Mar</td>
<td>10:00 am</td>
<td>• Live games screening and cheering contest</td>
<td>Four to five times per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4:00 pm</td>
<td>• Musical, opera, fashion shows and others</td>
<td>Twice per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td>6:00 ~ 6:45 pm</td>
<td>• Pre-show performance</td>
<td>Once per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td>7:00 ~ 9:00 pm</td>
<td>• Medal ceremony</td>
<td>Once to nine times per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td>9:10 ~ 9:55 pm</td>
<td>• Headliner performance</td>
<td>Once per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td>9:55 ~ 10:10 pm</td>
<td>• Fireworks show</td>
<td>Once per day</td>
</tr>
<tr>
<td>Live Pavilion</td>
<td>9 ~ 25 Feb ~ 9 ~ 18 Mar</td>
<td>12:00 pm</td>
<td>• K-pop 3D hologram concert</td>
<td>Ten times per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Winter sports VR experience and media art exhibition</td>
<td>Standing</td>
</tr>
<tr>
<td></td>
<td></td>
<td>10:00 pm</td>
<td>• Pre-show performance</td>
<td>Once per day</td>
</tr>
</tbody>
</table>

*The event schedule is subject to change. Please visit the home page for the updated schedule.*

**Gangneung Olympic Park**

<table>
<thead>
<tr>
<th>Venue</th>
<th>Period</th>
<th>Hours</th>
<th>Contents</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open Stage</td>
<td>9 ~ 25 Feb ~ 9 ~ 18 Mar</td>
<td>1:00 am ~ 7:00 pm</td>
<td>• Soohorang and Bandabi parading with the traditional marching band</td>
<td>Once per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Hanbok flash mob</td>
<td>Four times per Olympic Games period</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Street dance and busking performance</td>
<td>Four times per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Bukcheong tame lion and Poongmulnori (traditional percussion)</td>
<td>11 times per Olympic Games period</td>
</tr>
<tr>
<td>Gangneung Art Centre</td>
<td>5 Feb ~ 10 ~ 9:00 pm</td>
<td>9:30 am ~ 9:00 pm</td>
<td>• Cultural performance in the opening of the IOC Session</td>
<td>Once per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Performance by representative national and municipal art groups</td>
<td>Thrice per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Painted arts of Korean, Japanese and Chinese artists</td>
<td>Standing</td>
</tr>
<tr>
<td>Live Site</td>
<td>8 ~ 25 Feb ~ 9 ~ 18 Mar</td>
<td>10:00 am ~ 10:00 pm</td>
<td>• Live games screening, cheering competition and stage performances</td>
<td>Four to six times per day</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Winter sports experience on an ice rink</td>
<td>Standing</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Key cultural exhibition of regions across the country and partner showcase</td>
<td>Standing</td>
</tr>
</tbody>
</table>

**Temporary Cultural Space in Jinbu Station**

- 1 February ~ 19 March
- Olympic legacy exhibition
- Olympic Origami exhibition
- Works of folk paint, egg art and porcelain by famous Korean artists

**Public Art Project and Lantern Display**

- Art exhibition under the theme of Olympic Winter Games PyeongChang 2018
- PyeongChang: We Are One
- Gangneung: Let the Wind Carry You
- Olympic Winter Games PyeongChang 2018 Soohorang mascot and traditional culture lantern display

**Live Sites across the Country**

- Period: 9 ~ 25 February / 9 ~ 18 March
- Live Games screening and cheering competition, and stage performances
- Venue: 17 sites including PyeongChang, Gangneung, Jeongseon, Seoul, Daejeon and Gwangju

*The event schedule is subject to change. Please visit the home page for the updated schedule.*
## Gangwon-do Cultural Olympiad Programme

<table>
<thead>
<tr>
<th>Programme</th>
<th>Period</th>
<th>Venue</th>
<th>Hours</th>
<th>Description</th>
<th>Fees</th>
</tr>
</thead>
<tbody>
<tr>
<td>Special themed performance (Inspiration from Gangwon)</td>
<td>3 ~ 24 Feb</td>
<td>Culture Plaza (Gangneung-Wonju University and Haeram Cultural Centre)</td>
<td>7:00 pm (weekdays) 2:00 and 5:00 pm (weekends)</td>
<td>A non-verbal performance staged in a special space, where the mythological world is portrayed by technology, and Korean performers show traditional dances and performances, inviting audiences into the show.</td>
<td>Paid</td>
</tr>
<tr>
<td>Media Art Forest</td>
<td>3 Feb ~ 18 Mar</td>
<td>Gangneung Pine City</td>
<td>6:00 - 10:00 pm</td>
<td>Media art, show and performances held at night using nature (forest) as a background</td>
<td>Free</td>
</tr>
<tr>
<td>Beach Installation Art</td>
<td>3 Feb ~ 18 Mar</td>
<td>Gyeongpo Beach</td>
<td>11:00 am - 10:00 pm (daily)</td>
<td>Installation art of Korean and foreign artists inspired by nature and power of life in Gangwon-do.</td>
<td>Free</td>
</tr>
<tr>
<td></td>
<td>10, 17, and 24 Feb / 10 Mar</td>
<td></td>
<td>7:00 - 9:00 pm</td>
<td>Beach &quot;Fire Art&quot; performance under the theme of the sun.</td>
<td>Free</td>
</tr>
<tr>
<td>DMZ Peace Festa</td>
<td>3 ~ 25 Feb / 9 ~ 18 Mar</td>
<td>Goseong Unification Observatory</td>
<td>May vary depending on the schedule</td>
<td>The space and aspiration for peace in DMZ expressed in the form of a stage performance and an installation art.</td>
<td>Free (advance booking)</td>
</tr>
<tr>
<td>Moon Light, StarLight</td>
<td></td>
<td>Gyeongpo Lake</td>
<td>6:30 - 10:00 pm</td>
<td>Night media show on the story of the landscape of Gyeongpo Lake and the moon</td>
<td>Free</td>
</tr>
<tr>
<td>Moon Light, StarLight</td>
<td></td>
<td>Gyeongpo Lake</td>
<td>7:00, 8:00, 9:00 pm</td>
<td>Night media show on the story of the landscape of Gyeongpo Lake and the moon</td>
<td>Free</td>
</tr>
<tr>
<td>2018 GWBIEN</td>
<td>3 Feb ~ 18 Mar</td>
<td>Gangneung Green City Experience Center e-zen</td>
<td>10:00 am - 6:00 pm</td>
<td>&quot;The Dictionary of Evil&quot; holds over 100 pieces of work of 60 teams from 20 countries under the theme of peace, unity and friendship</td>
<td>Free</td>
</tr>
<tr>
<td>2018 GMMFS</td>
<td></td>
<td>Seoul Art Centre</td>
<td>8:00 pm</td>
<td>PyeongChang Daegwallyeong Music Festival, which has been held for 12 years, wishing for a successful hosting of the Olympic Winter Games</td>
<td>Paid (Art Centre) Free (others)</td>
</tr>
<tr>
<td>2018 GMMFS</td>
<td></td>
<td>Chunscheon: 1 Feb</td>
<td>7:30 pm</td>
<td>Performance of top Korean musicians</td>
<td>Free</td>
</tr>
<tr>
<td>2018 GMMFS</td>
<td></td>
<td>Wonju: 2 Feb</td>
<td>7:30 pm</td>
<td>Performance of top Korean musicians</td>
<td>Free</td>
</tr>
<tr>
<td>2018 GMMFS</td>
<td></td>
<td>Gangneung: 2 Feb</td>
<td>5:30 pm</td>
<td>Performance of top Korean musicians</td>
<td>Free</td>
</tr>
<tr>
<td>2018 GMMFS</td>
<td></td>
<td>Gangneung: 3 Feb</td>
<td>7:30 pm</td>
<td>Performance of top Korean musicians</td>
<td>Free</td>
</tr>
<tr>
<td>2018 GMMFS</td>
<td></td>
<td>PyeongChang: 10 Feb</td>
<td>3:00 pm</td>
<td>Performance of top Korean musicians</td>
<td>Free</td>
</tr>
<tr>
<td>2018 GMMFS</td>
<td></td>
<td>Gangneung: 16 Feb</td>
<td>7:30 pm</td>
<td>Performance of top Korean musicians</td>
<td>Free</td>
</tr>
<tr>
<td>Winter Dancing Carnival</td>
<td>10 ~ 18 Feb</td>
<td>Wonju Chik Sports Centre Inside Wonju area</td>
<td>10:00 am - 10:00 pm</td>
<td>Winter version of the prestigious Korean Dancing Carnival</td>
<td>Free</td>
</tr>
<tr>
<td>Winter Dancing Carnival</td>
<td></td>
<td>Korea: 17 Feb</td>
<td>5:00 - 6:00 pm (performance)</td>
<td>Special performance by teams from Korea, Japan and China</td>
<td>Free</td>
</tr>
<tr>
<td>Winter Dancing Carnival</td>
<td></td>
<td>Japan: 19 Feb</td>
<td></td>
<td>Special performance by teams from Korea, Japan and China</td>
<td>Free</td>
</tr>
<tr>
<td>Winter Dancing Carnival</td>
<td></td>
<td>China: 21 Feb</td>
<td></td>
<td>Joint performance by Korean, Japanese and Chinese performers</td>
<td>Free</td>
</tr>
<tr>
<td>Winter Dancing Carnival</td>
<td></td>
<td>Forum: 20 and 21 Feb</td>
<td></td>
<td>Korea, Japan and China's Asia Culture Forum</td>
<td>Free</td>
</tr>
<tr>
<td>Winter Dancing Carnival</td>
<td></td>
<td>Joint: 23 February</td>
<td></td>
<td>Korea, Japan and China's Asia Culture Forum</td>
<td>Free</td>
</tr>
<tr>
<td>East Asian Culture Road</td>
<td></td>
<td>Jeongsan Arirang Centre</td>
<td>5:00 - 6:00 pm (performance)</td>
<td>Special performance by teams from Korea, Japan and China</td>
<td>Free</td>
</tr>
<tr>
<td>East Asian Culture Road</td>
<td></td>
<td></td>
<td></td>
<td>Joint performance by Korean, Japanese and Chinese performers</td>
<td>Free</td>
</tr>
<tr>
<td>East Asian Culture Road</td>
<td></td>
<td></td>
<td></td>
<td>Korea, Japan and China's Asia Culture Forum</td>
<td>Free</td>
</tr>
<tr>
<td>G-Classical Culture Programme</td>
<td>12 and 23 Feb</td>
<td>Gangneung City</td>
<td>TBD</td>
<td>Funeral of King Danjong Parade</td>
<td>Free</td>
</tr>
<tr>
<td>G-Classical Culture Programme</td>
<td>Feb ~ Mar</td>
<td>Gangneung Olympic Park and Wolled Street</td>
<td>TBD</td>
<td>Re-enactment of the Gangneung Daedohobu Parade</td>
<td>Free</td>
</tr>
<tr>
<td>G-Classical Culture Programme</td>
<td>2 ~ 18 Mar</td>
<td>Gyeongpo beach and city area</td>
<td>TBD</td>
<td>Grand Unification Festival that uses fire as contents such as Welcoming the Moon of Gangneung</td>
<td>Free</td>
</tr>
<tr>
<td>G-Classical Culture Programme</td>
<td>6 ~ 25 Feb</td>
<td>Gangneung Daedohobu Gwana</td>
<td>11:00 am - 5:00 pm</td>
<td>Folk games and food experience</td>
<td>Free</td>
</tr>
<tr>
<td>K-pop Festival</td>
<td>10, 17, 24 Feb / 10 Mar</td>
<td>Culture Plaza (Gangneung-Wonju University, track)</td>
<td>6:00 - 7:30 pm</td>
<td>K-pop concert and experience zone</td>
<td>Paid</td>
</tr>
<tr>
<td>Jazz Presso</td>
<td>9 ~ 25 Feb</td>
<td>Cofe street in Gangneung Annok beach and city area</td>
<td>TBD</td>
<td>Coffee tasting in major Gangneung cafe zones, and jazz performance of Korean and foreign artists</td>
<td>Free</td>
</tr>
<tr>
<td>Famous Cultural Performances of Gangwon-do</td>
<td>9 ~ 25 Feb / 9 ~ 18 Mar</td>
<td>Gangneung Art Centre (large hall)</td>
<td>7:30 pm</td>
<td>Creative performance by the residents of 18 Gangwon-do</td>
<td>Free</td>
</tr>
<tr>
<td>Famous Cultural Performances of Gangwon-do</td>
<td>3 Feb ~ 18 Mar</td>
<td>Gangneung Festival Park</td>
<td>1:00 and 5:30 pm</td>
<td>Performance by 17 teams of cities and provinces from across Korea</td>
<td>Free</td>
</tr>
</tbody>
</table>

※ The schedule is subject to change depending on the condition.
Visitors can have a glimpse of a future ICT service that uses 5G technology to upgrade their experience of winter sports.

※ The facility is located on the second floor of the Culture-ICT Pavilion within the PyeongChang Olympic Plaza.
ICT Olympic Games

**5G** Fifth Generation

World’s first **5G** Olympic Games!

Future mobile communications service 20 times as fast as 4G (LTE)

### 5G Immersive Media

**Sync View**

5G-based realistic media service that makes viewers feel the thrill of high-speed sliding sports such as bobsleigh.

[Venue] Olympic Sliding Centre

**Omni Point View**

A service that allows viewers to appreciate 3D views of a specific point or a play in long-distance racing events such as cross-country.

[Venue] Alpensia Cross-Country Skiing Centre

**Time Slice**

A technology that stops the game at one point and turn the scene around to allow viewing from various angles.

[Venue] Gangneung Ice Arena

### 5G Connected Car

Connected car with 5G-technology, immersive experience service (5G-based hologram, immersive media service and others).

[Venue] Gangneung (Ice Area and Gyeongpo Lake)

---

**IoT** Internet of Things

Convenient **IoT** Olympic Games!

### IoT-Based Customised Service

**Mobile Guide**

Olympic Winter Games PyeongChang 2018 Official App:

Easy access to Olympic Winter Games PyeongChang 2018 via a smart phone app.

**Play IoT Kiosk**

Interactive Game Watching:

Digital signage service where spectators can enjoy hands-on experience (cheering together, copying mascot and others).

**AR Ways**

AR Direction:

Direction service in airports, KTX stations and competition venues through augmented reality.

### Virtual Reality

**Fun VR Olympic Games!**

Double the fun of the Olympic Games with VR service

**Bobsleigh and snowboard experience**

VR content virtual experience similar to actual game.

**Rollercoaster experience**

A stunning staggering experience similar to aerial roller coaster.

**360° VR**

Audience services like crowd watching in the field via VR device.
**UHD Ultra High Definition**

**Fascinating UHD Olympic Games!**

**UHD live service four times as clear as the current ground radio wave image**

**UHD broadcasting**

Live UHD broadcasting of main events such as the Opening/Closing Ceremonies and short track speed skating.

**Ultra-Wide Vision**

Olympic Winter Games PyeongChang 2018 and ICT promotion video on an ultra-wide (15 .innerWidth × 4 .innerWidth) screen.

**[Venue]** PyeongChang ICT Experience Zone, Incheon International Airport

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**AI Artificial Intelligence**

**Smart AI Olympic Games!**

**AI-based automatic translation, interpretation and call centre services**

**AI Call Centre**

ICT and transport inquiry service using voice recognition AI (Korean and English).

---

**Olympic Winter Games PyeongChang 2018 Official Automatic Translation/Interpretation App**

Eight languages including English, Chinese, Japanese, French, Spanish, German, Russian and Arabic.

---

**ROBOTS**

**Robot Experience Olympic Games!**

**Various services that use robots**

---

**Aquarium Fish Robot**

“Fancy Carp” and “Sea Bass” recognise obstacles and can swim 5 .innerWidth underwater.

---

**Robot Cleaner**

Navigates automatically to clean up to 900 .innerWidth of floor.

---

**Guide Robot**

Provides event schedule, tourist information and event information. (multilanguage service)

---

**Greeting Robot**

Humanoid robot (VIP greeting and event), 38 joints and various movements.

---

**Beverage-Serving Robot**

Moves around at 50 .innerWidth/s and serves beverages at workrooms.

---

**Mannequin Robot**

Soohorang shows directions verbally and with hand gestures, cheers to the music and takes photos.
**Tickets**

**Ticket Types**
- Special Tickets: Tickets that bear special elements and sold at the first round of drawing.
- Regular Tickets: Tickets sold on-site or delivered via mail.
- Print-at-Home Tickets: Buyers print their own tickets at home.
- Mobile Tickets: Tickets downloaded on the smart phone app.

**Ticket Discounts**
- 50% discounts on basic grade seats.
- Eligibility:
  - Men of National Merit, Independence Patriotic and his/her spouse Persons with disabilities (grades 1 - 3)
  - Age 65 years and over
  - Age 18 and under
    - Free tickets for age 24 months and under; no seats provided and must be accompanied by a guardian (born from 2 February 2016)
  - Age 18 and under
    - Those who were born until 1 February 1993
    - Those who were born from 2 February 1999

**Benefits on Ticket Purchasing**
- Free access to the cultural events of Olympic Winter Games PyeongChang 2018.
- Free expressway voucher and rest area service voucher.
- 10% discount voucher on partner products. (The North Face)
  - Ticket validation is required.

**Ticket Centres and Ticket Price**
- PyeongChang 2018 Olympic Winter Games Home Page:
  - tickets.pyeongchang2018.com
    (Mobile version is available.)

**Cancellation and Return Policy**

**Refund due to Session Cancellation**
- When the session for which you purchased your tickets is called off for reasons stated in the terms of agreement as refundable, you will get a refund. All refunds for session cancellations will be made after the Olympic Games at the same date.
- Refunds will be made to the person who made the purchase and not the mere holder of the ticket.
- When applying for a refund, please accomplish and submit the refund application form online or the refund application form along with the tickets via mail or offline.

**Cancellation by Customer**
- You can make a cancellation without penalty within seven days from the payment date.
- After the cancellation deadline, you can sell your tickets on the Fan-to-Fan website, a ticket resale portal provided by the Olympic Winter Games PyeongChang 2018. The Fan-to-Fan website will be in operation from October 2017. There are no circumstances where refund is allowed except for the death of the purchaser.
- Tickets purchased offline may not be refunded or resold through the Fan-to-Fan website.

**Discount ticket holders must be ready to present a document as proof.**

- Inability to present a document as proof may result in payment of the price difference.

**Spectator Accommodation**

**Accommodation Use**
- Around 46,000 rooms per day are in offer within 1-h distance (90 km) from the Host Cities.
- Airbnb, an Official Supporter of Olympic Winter Games PyeongChang 2018; Korea Tourism Organization’s website; Cyber Gangwon Tourism; Stay Gangneung and Gangneung Homestay provide online booking services.

**About the Accommodation Ratings**

**Rating System of Hotel Businesses in Korea**

In accordance with the Tourism Promotion Act, hotels (inclusive of tourism hotel businesses, Korea traditional hotel businesses, small hotel businesses and medical tourism hotel businesses) are categorised into five grades (1 - 5 stars) and each grade is marked with a star. The facilities and services per each grade are as follows. Please use this table for your reference.

<table>
<thead>
<tr>
<th>Star</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>★</td>
<td>Clean room and bathroom, breakfast included and safety guaranteed</td>
</tr>
<tr>
<td>★★</td>
<td>★+ Complementary F&amp;B facility</td>
</tr>
<tr>
<td>★★★</td>
<td>★★+ More than one restaurant, lobby and lounge</td>
</tr>
<tr>
<td>★★★★</td>
<td>Luxurious facility and service, sophisticated lobby, furniture and bedding, banquet room, conference room, business centre, fitness gym, more than two restaurants and room service available for over 12 h</td>
</tr>
<tr>
<td>★★★★★</td>
<td>Premium-quality facility and service</td>
</tr>
<tr>
<td></td>
<td>★★★★★+ More than three restaurants and 24 h room service</td>
</tr>
</tbody>
</table>

* Booking or cancellation is not possible from 1 February 2018.

**Airbnb**
- www.airbnb.co.kr

**Korea Tourism Organization**
- korean.visitkorea.or.kr

**Cyber Gangwon Tourism**
- www.gangwon.to

**Gangneung Accommodation Vacancy Information System**
- stay.gn.go.kr

**Gangneung Homestay**
- 2018homestay.gn.go.kr

※ Bookings can be done through individual accommodation websites.
Look around you

The uniform worn by volunteers and operating personnel for the Olympic Winter Games PyeongChang 2018 is themed in red colour to symbolise passion and bears the signature mark “PyeongChang 2018” in white colour. Its “Look of the Game” graphic pattern makes the uniform stand out from the crowd.

We are here to help.
Call us anytime, anywhere.

Items banned/restricted from the venues

- Explosives, and flammable substances and devices
- Ignition devices (or part of one)
- Firearms and ammunition (or part of one)
- Any device suspected as a weapon
- Articles that might be used or adapted for causing injury or endanger a person
- Marijuana or narcotics
- Psychotropic drugs
- Compressed or liquefied gas
- Strong acids
- Inflammable substances
- Any article that might obstruct venue operations, games progress or spectators’ view
- Liquid medicines (no more than 100 ml)
- Liquids
- Glass containers
- Liquids, gels, creams or powder in unlabelled containers
- Food and beverages (alcohol and non-alcohol)
- Unauthorised pets
- Liquids of all types not listed as banned items

Banned Articles

Food (including fruits), beverages (including water); tumblers; glass containers; liquids; cheering tools that generate sounds (balloon sticks, gongs, megaphones, vuvuzelas, whistles and others); large-sized national flags (larger than 3 × 2 m); pets; national flags of nonparticipating countries; phrases or pictures of discriminating nature against certain races, religions and politics, or promoting certain brands

*Selfie sticks and snacks in an airtight container for personal consumption (no more than 1 kg) can be conditionally allowed.

※ Please refer to the home page or mobile guide for more details.
Ban on Ambush Marketing

Carrying placards that contain commercial messages is prohibited.
Taking group action in clothes bearing brand names is prohibited.

Commercial printed materials, banners, paintings, catch phrases and placards that violate the Olympic Charter are strictly banned from entering the stadium. Any ambush marketing attempts, including the display and distribution of commercial ads, are prohibited.

However, group clothes with no intention of exposing brand identity or clothes with brands marked on normal clothes of spectators are allowed.

It is considered an ambush marketing if a group of people wear clothes or take actions that can be associated with a brand and can be restricted. Any spectator who fail to comply with these rules might be banned from entering the stadium or asked to leave.

※ Please refer to the home page for more details.

Available Services

Spectator Information Centre
Located near the entrance or within the spectator zone and open from 2 h before the game until 1 h after the game.
- Staff for the information centre on the move
- Game information (schedule and events)
- Stadium facility location
- Response to various spectator inquiries
- Interpretation service for foreigners
- Taking care of missing children and lost property
- Check-in/check-out buggy and wheelchair

* To check and report lost property, go to http://lost112.go.kr
**Wheelchair users who have tickets to accessible seats are allowed to enter.

Medical Service Room for Spectators
The Medical Service Room is in operation in all venues (parks and plazas) to look after spectators in case of an emergency, and offer first-aid response and 119 transfer service. Emergency care and health consultation are also offered.

Rest Areas and Nursing Room
Resting areas safe from cold weather for spectators and Nursing Room for spectators with a nursing baby.

Tour Services
We provide tourist information and car rental service within the Host Cities of PyeongChang, Gangneung and Gangwon areas as well as across Korea.

Olympic Hotline
1330

- Local (1330) from overseas (+82-2-1330)
- Hours: 24 h (24/7 during the Olympic Games period)
- Available Languages: Korean, English, Chinese and Japanese
- ARS: Language selection ← Press 1 (Olympic Games) or 2 (Tourism in Korea) → Connected to the agent
- Services
  - Information on the PyeongChang 2018 Olympic and Paralympic Winter Games
  - Booking and information on accommodation and restaurants
  - Information on Olympic Host Cities and traffic
  - Information on cultural events within (PyeongChang 2018 Organizing Committee) and around (Gangwon-do) the venue
  - Information on the tourism in Korea or complaints

Safe Korea App

Emergency Ready App
Disaster news, disaster report, emergency shelter in formation
(Available in Korean, English and Chinese)

※ Please refer to the home page or mobile guide for more details.

PyeongChang 2018 Official Store
Official stores are open in all competition venues. PyeongChang Olympic Plaza and Gangneung Olympic Park have superstores where a complete line of official goods are on offer.

PyeongChang Olympic Plaza and Gangneung Olympic Park have large food courts. Indoor and outdoor canteens sell quick meals, beverages, coffee, beer and Korean and Western foods.

Restaurants & Canteens

We provide tourist information and car rental service within the Host Cities of PyeongChang, Gangneung and Gangwon areas as well as across Korea.

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※ Please refer to the home page for more details.

Emergency Ready App
Disaster news, disaster report, emergency shelter in formation
(Available in Korean, English and Chinese)

※ Please refer to the home page or mobile guide for more details.
Go PyeongChang finds the best route for spectators and foreigners who are unfamiliar with Korean public transport using the shuttle bus and the on-demand transport service.

Public transport data provided by multiple providers allow users to compare and choose the optimum route and transport means, and to make payments without language barriers.

* Please refer to the home page or mobile guide for more details.

* Download from Apple App Store / Google Play Store.
### PyeongChang 2018 Official Goods

**Remember the Glory of the Olympic Winter Games PyeongChang 2018**

Take home a memory that could last a lifetime and share the passion of the Olympic Games with the people you care about. Over 1,500 articles, such as clothes, pins, badges and stuffed toys, bearing Olympic symbols are in offer.

### Where to Buy

<table>
<thead>
<tr>
<th>Where to Buy</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Online</strong></td>
<td>Official online store: <a href="http://store.pyeongchang2018.com">store.pyeongchang2018.com</a></td>
</tr>
<tr>
<td></td>
<td>PyeongChang Olympic Plaza and Gangneung Olympic Park have superstores where a complete line of official goods are on offer.</td>
</tr>
<tr>
<td></td>
<td>Key public spaces: Incheon Airport, Gimpo Airport, Jeju Airport, Yangyang Airport, SeoulSS, Cheongnyangni Station, Jinbu Station, Gangneung Station, National Assembly, Sejong Government Building</td>
</tr>
<tr>
<td></td>
<td>Stores of Lotte Group (general licensee) including Lotte Department Store, Lotte Duty Free, Lotte Mart, Lotte Cinema and 7-Eleven</td>
</tr>
<tr>
<td></td>
<td>Gangneung Official Store (inside the Gangneung Wolhwapoomul Market), Seamarq Hotel, Solhyang Luxury Shop</td>
</tr>
<tr>
<td></td>
<td>YongPyong Resort, Alpensia Intercontinental Souvenir Shop, Alpensia Candy and Fancy Store</td>
</tr>
<tr>
<td></td>
<td>Hanwha PyeongChang Resort, Gowan Maru (across from the Hoenggye Interstate Bus Terminal), Hwangtoe Heogwan and others</td>
</tr>
<tr>
<td><strong>Offline</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Information

**Call Centre**

<table>
<thead>
<tr>
<th>Lotte Shopping</th>
<th><strong>1566-5006</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>About return or refund</strong></td>
<td>(closed on Saturday and Sunday)</td>
</tr>
<tr>
<td><strong>Hours</strong></td>
<td>10:00 am – 5:00 pm (Lunch: 12:00 – 1:00 pm)</td>
</tr>
</tbody>
</table>

Every Day, Culture and Festival

- Only ticket holders can access the venue on the days of the Opening/Closing Ceremonies (See Opening/Closing Ceremonies on page 57 for details.)
- No medal ceremonies are held on the days of the Opening/Closing Ceremonies.
- Do not forget to check out various outdoor performances, superstores, company promotion halls, traditional culture experiences and up-to-date ICT exhibitions!

Pictograms

- Gate
- Spectator / Stand
- Ticketing Office
- Live Site
- Information
- Lost & Found
- Buggy & Wheelchair Storage
- Torch Cauldron
- Medical Station
- Nursing Room
- Spectator Shelter
- Canteen
- Restaurant
- PyeongChang 2018 Official Store (PyeongChang Superstore)
- Toilets
- Tour Service
Gangneung Olympic Park

Every Day, Culture and Festival

Fun and enjoyable experiences are here for you. Find out about all ice events, outdoor performances, superstores, company promotional zones and live sites. Indulge yourself in global festivities!

Competition venues

See the Sports page for details on each competition venue.

1. Gangneung Ice Arena (130p)
2. Gangneung Oval (150p)
3. Gangneung Hockey Centre (136p)
4. Gangneung Curling Centre (124p)

Pictograms

Gate
Footpath
Spectator / Stand
Ticketing Office
Live Site
Information
Medical Station
Spectator Shelter
Canteen
Restaurant
Toilets
Marketing Partner Lounge

Pictograms

1. Partner Showcasing Zone
2. Open Stage
3. Live Site
4. Gangneung Art Centre

Street performances, such as parades, traditional hanbok flash mob and busking, are provided to spectators who are moving or waiting around the stadiums.

Live game screenings and cultural performances are staged on the Live Site. Show on Ice is performed on the outdoor ice rink.

Live Site

1. Gangneung Ice Arena (130p)
2. Gangneung Oval (150p)
3. Gangneung Hockey Centre (136p)
4. Gangneung Curling Centre (124p)
Opening/Closing Ceremonies

About the Opening/Closing Ceremonies

Peace in Motion

9 Feb 2018 (Fri), 7:00 ~ 10:00 pm

The world moves towards peace with the power of connection and communication through the Olympic Winter Games PyeongChang 2018.

• Programme: See our home page.
• Note: Spectators may enter the venue from 4:30 pm. Only ticket holders are admitted.

Next Wave

25 Feb 2018 (Sun), 7:00 ~ 10:00 pm

We are once again reminded of the spirit of humankind to break the wall and move forward in the Olympic Winter Games PyeongChang 2018. Now, the story unfolds, where we rise on a new wave of change.

• Programme: See our home page.
• Note: Spectators may enter the venue from 4:30 pm. Only ticket holders are admitted.
PyeongChang Olympic Plaza: Plan Your Visit

Access

By Car
Take the shuttle bus at the parking lot below.
Daegwallyeong Parking Lot

By Train (KTX)
Get off at Jinbu Station and transfer to the shuttle bus.
Book your journey at www.letskorail.com

By Bus
1. Get off at the Jinbu joint bus station
   Take the shuttle bus at Jinbu Tourist Information Centre and transfer at Jinbu Station.
2. Get off at the Hoenggye Bus Terminal
   It’s close, go on foot.
   (About 300 m to Gate 6)

Spectator Services

Spectator Information Centre
• Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games.
• Cultural events and entertainment provided within PyeongChang Olympic Plaza.
• Lost property and missing children report centre.

Mobility Service
• Mobility assistance within the venue for mobility impaired visitors.*
  *Persons with disabilities, seniors, pregnant women or families with a baby.

Lost & Found
• For lost property, go to the Spectator Information Centre.
• To check and report lost property, go to https://www.lost112.go.kr

Buggy & Wheelchair Storage
• Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
  *Wheelchair users who have tickets to accessible seats are allowed to enter.

Important
• Come prepared for the extremely cold weather. Make sure to protect yourself from environmental elements.
• Non-ticket holders are not allowed entry into the Olympic Plaza on the opening/closing dates.
• Security screening may take longer than expected. Allow enough time to enter the Olympic Plaza in time.
• Remember that some parts of the venue may be closed for quicker and safer exit.

Keys
- Expressway
- National Highway
- Public Bus Terminal
- Park & Ride
- Spectator Load Zone

※ See page 47 for details
Normally, TS 7 and 8 (Alpensia Olympic Park, Olympic Sliding Centre and Yongpyong Rainbow Parking Lot) pass through PyeongChang Olympic Plaza. However, only shuttles departing from Jinbu Station stops on the opening/closing dates.
Visit our home page or refer to the mobile guide for any updates in the games schedule.

We reserve the right to refuse entry to those who bring prohibited items to the stadium (no check-in storage in place).

Allow enough time to enter the stadium in time as everyone is subject to security screening.

Mobility impaired spectators may use mobility assistance service.

Please ask any of our staff for assistance.

Please be cooperative with our staff for safe entry into and exit from the stadium.

For lost property, visit the Lost and Found Centre on-site or check our website.

Lost property information: http://lost112.go.kr

Wearing hiking or trekking boots is highly recommended for snow venues as the ground surface can be slippery.

Check the weather and be prepared for environmental elements (bring warm clothes, trainers, blankets, seat pad or foldable umbrella).

Make sure to follow important spectator etiquette.

Re-entering the stadium after leaving is strictly prohibited.

Entry into the Olympic Park / Olympic Plaza may be controlled if it is overly crowded.

Tips and hints for making the most of your day out.

Do not forget to check the weather for the day and wear warm clothes!
SNOW
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Biathlon ............................................... 76
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Freestyle Skiing ...................................... 88
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Alpine skiing is a discipline where the skier slides down snow-covered slopes on skis with fixed heel bindings. The discipline is composed largely of two types of disciplines: the speed (velocity) events and the technical (skills) events. The speed events are Downhill and Super-G, and the technical events are Giant Slalom and Slalom. In addition to these, there is another event called Alpine Combined, which is a mixture of Downhill and Slalom. The 11 disciplines also include the Alpine Team Event, where men and women make a team.

If we list the events based on the average speed, the order is Downhill (100 km/h) → Super-G → Giant Slalom → Slalom, and if we list them according to the number of gates, they are listed in the opposite order. Slalom is raced on a course that demands short and rapid turns and the Giant Slalom course is organised on a track that has even more open Slalom widths. For the courses of the Super-G and the Slalom, the turns are small and wide gates are installed in some sections.

### Events Calendar

<table>
<thead>
<tr>
<th>February</th>
<th>Events</th>
</tr>
</thead>
<tbody>
<tr>
<td>11</td>
<td>11:00 am (Jeongseon)</td>
</tr>
<tr>
<td>12</td>
<td>10:15 am (Yongpyong)</td>
</tr>
<tr>
<td>13</td>
<td>11:30 am (Jeongseon)</td>
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<tr>
<td>14</td>
<td>10:15 am (Yongpyong)</td>
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<tr>
<td>15</td>
<td>11:00 am (Jeongseon)</td>
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<tr>
<td>17</td>
<td>11:00 am (Jeongseon)</td>
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<tr>
<td>18</td>
<td>10:15 am (Yongpyong)</td>
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<tr>
<td>21</td>
<td>11:00 am (Jeongseon)</td>
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<tr>
<td>22</td>
<td>10:15 am (Yongpyong)</td>
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<tr>
<td>23</td>
<td>11:00 am (Jeongseon)</td>
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<tr>
<td>24</td>
<td>11:00 am (Yongpyong)</td>
</tr>
</tbody>
</table>

**Disciplines**

- **Men’s/Ladies’ Downhill**
  - The athletes ski on slope surfaces, where the gradient is between 15° and 30°, and pass through single-coloured flags (gates).

- **Men’s/Ladies’ Super-G**
  - Its difference from the Giant Slalom is that the slope is steeper and the distance between the gates is longer, which is 25 m at a minimum.

- **Men’s/Ladies’ Giant Slalom**
  - Compared to the Slalom, the distance between the gates is longer by 10 m or more.

- **Men’s/Ladies’ Slalom**
  - The number of gates is approximately 55~75 for men and approximately 45~60 for women, depending on the vertical drop of the course. The distances between the gates are from a minimum of 75 m to a maximum of 130 m.

- **Men’s/Ladies’ Alpine Combined**
  - The event includes a downhill race and a slalom race. In this event, a downhill run is followed by a one-run slalom.

- **Alpine Team Event**
  - The race will be conducted as a parallel event. Giant Slalom gates and flags will be used and stretches 250~300 m. The distances between the gates are shorter than those in the Slalom but longer than those in the Giant Slalom. A team (nation) consists of four competitors (two men and two women) and teams (nations) will compete through a single elimination tournament.

### About the Sport

**Alpine Skiing**

Jeongseon Alpine Centre / Yongpyong Alpine Centre

February Events

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>11</td>
<td>11:00 am (Jeongseon) Downhill</td>
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<tr>
<td>12</td>
<td>10:15 am (Yongpyong) Giant Slalom</td>
</tr>
<tr>
<td>13</td>
<td>11:30 am (Jeongseon) Alpine Combined</td>
</tr>
<tr>
<td>14</td>
<td>10:15 am (Yongpyong) Slalom</td>
</tr>
<tr>
<td>15</td>
<td>11:00 am (Jeongseon) Super-G</td>
</tr>
<tr>
<td>17</td>
<td>11:00 am (Jeongseon) Super-G</td>
</tr>
<tr>
<td>18</td>
<td>10:15 am (Yongpyong) Giant Slalom</td>
</tr>
<tr>
<td>21</td>
<td>11:00 am (Jeongseon) Downhill</td>
</tr>
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<td>10:15 am (Yongpyong) Slalom</td>
</tr>
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<td>23</td>
<td>11:00 am (Jeongseon) Alpine Combined</td>
</tr>
<tr>
<td>24</td>
<td>11:00 am (Yongpyong) Alpine Team Event</td>
</tr>
</tbody>
</table>

※ The game schedule is subject to change without prior notice.
**Access**

**By Car**
Take the shuttle bus at the parking lot below.
- Jeongseon Arari Park
- Jeongseon Park & Ride

**By Train (KTX)**
Get off at Jinbu Station and transfer to the shuttle bus.

**By Bus**
Get off at the Jinbu public bus station, take the shuttle bus at Jinbu Tourist Information Centre and transfer at Jinbu Station.

**Spectator Services**

- **Spectator Information Centre**
  - Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games.
  - Cultural events and entertainment provided within PyeongChang Olympic Plaza.
  - Lost property and missing children report centre.

- **Buggy & Wheelchair Storage**
  - Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
  - Wheelchair users who have tickets to accessible seats are allowed to enter.

- **Mobility Service**
  - Mobility assistance within the venue for mobility impaired visitors.*
  - Persons with disabilities, seniors, pregnant women or families with a baby.

- **Spectator’s Lounge**
  - Resting area safe from cold weather for spectators.
  - Nursing room for spectators with a nursing baby.
  - The space can become limited.

**Important**
- Spectators may enter the venue from 2h before the game.
- It is around 20–30 min of walk from the entrance to the spectator seats. Make sure to check the timetable and arrive on time.
- Please walk along the “Arigil,” a foot walk path. A long queue is expected for lifts (the waiting time can be up to 80 min).
- Look both ways before crossing roads. Vehicles or athletes may pass through.
- Spectator lifts stop operating in case of emergency evacuation. Use footpaths in case of an emergency.
- You may not re-enter Jeongseon Alpine Centre once you have left. Please note when you leave.
- Check the weather and be prepared for environmental elements (bring warm clothes, trainers, blankets, seat pad or foldable umbrella).
- Remember that some parts of the venue may be closed for quicker and safer exit.

* See page 47 for details
Jeongseon Alpine Centre: Take a Look

A Base Zone
B Finish Zone
C Alpine Start

Pictograms
- Spectator Load Zone
- Gate
- Footpath
- Spectator / Stand
- Ticketing Office
- Ticket Scan
- Information
- Buggy & Wheelchair Storage
- Medical Station
- Nursing Room
- Spectator Shelter
- Mobility Service
- Chair Lift for Spectators
- Canteen
- PyeongChang 2018 Official Store
- Toilets
- Accessible Toilets
Yongpyong Alpine Centre: Plan Your Visit

Access

- **By Car**
  Take the shuttle bus at the parking lot below.
  - [Daegwallyeong Parking Lot](#)

- **By Train (KTX)**
  Get off at Jinbu Station and transfer to the shuttle bus.

- **By Bus**
  1. **Get off at the Jinbu joint bus station**
     Take the shuttle bus at Jinbu Tourist Information Centre and transfer at Jinbu Station.
  2. **Get off at the Hoenggye Bus Terminal**
     Take the shuttle bus at the PyeongChang Olympic Plaza bus station.

Spectator Services

- **Information / Lost & Found**
  - Up-to-date news on PyeongChang 2018 and games schedule.
  - Cultural events and entertainment provided within Yongpyong Alpine Centre.
  - Information on amenities in Yongpyong Alpine Centre.
  - Spectator complaint resolution.
  - Lost property management.

- **Buggy & Wheelchair Storage**
  - Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
  - *Wheelchair users who have tickets to accessible seats are allowed to enter.*

- **Medical Station**
  - Shelter & Nursing Room
    - Resting areas for spectators and Nursing Room for spectators with a nursing baby.

- **Important**
  - You may not re-enter Yongpyong Alpine Centre once you have left. Please note when you leave after the qualifying preliminary.
  - Spectator seats in Yongpyong Alpine Centre are located outdoors. Please make sure to check the weather condition and bring enough warm clothing.
  - Games can be delayed or called off depending on the weather.
  - Take care not to lose personal belongings as there is no storage service.
  - Make sure that you are not carrying any banned or restricted item when you come to the venue.
  - Follow the instructions of the safety staff or operating personnel in case of an emergency evacuation.
Yongpyong Alpine Centre: Take a Look

Venue Entrance
Stand (Finish)
Alpine Start

Pictograms
- Spectator Load Zone
- Internal Shuttle
- Gate
- Footpath
- Spectator / Stand
- Ticketing Office
- Information
- Buggy & Wheelchair Storage
- Medical Station
- Nursing Room
- Spectator Shelter
- Canteen
- PyeongChang 2018 Official Store
- Toilets
Biathlon is a sport that combines cross-country skiing and rifle shooting—two events that are very different from each other. Athletes strap the guns on their backs, ski for a certain distance and then stop to shoot at a designated target. For the shooting, there are two types of shooting positions. One of these is shooting while lying face down and the other is shooting while standing up. The final ranking is decided according to the skiing time and the accuracy of the shooting.

You must not make noise with a vuvuzela, gong or drum from the entry of the athlete into the field until the first shooting.

However, it is acceptable to cheer for the athlete already in shooting position.

Athletes must exert extreme concentration under a tremendous physical strain from skiing since the time continues even as they get into the position to aim the target.

For each missed target, a penalty point of 1 min is added to the skiing time of the athlete or a penalty loop of 150 m must be skied before the athlete can continue the race.

Did You Know?

The game schedule is subject to change without prior notice.
Alpensia Biathlon Centre: Plan Your Visit

Access

**By Car**
Take the shuttle bus at the parking lot below.

**Doegwallyeong Parking Lot**

**By Train (KTX)**
Get off at Jinbu Station and transfer to the shuttle bus.

**By Bus**
Get off at the Hoenggye Bus Terminal. Take the shuttle bus at the PyeongChang Olympic Plaza bus station.

Spectator Services

- **Information (two centres in place)**
  - Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games.
  - Cultural events and entertainment provided within PyeongChang Olympic Plaza.
  - Lost property and missing children report centre.
  - Wheelchair check-in/check-out.

- **Mobility Service**
  - Mobility assistance within the venue for mobility impaired visitors.*
    
    *Persons with disabilities, seniors, pregnant women or families with a baby.

- **Lost & Found**
  - For lost property, go to the Spectator Information Centre.
  - To check and report lost property, go to https://www.lost112.go.kr

- **Buggy & Wheelchair Storage**
  - Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
    
    *Wheelchair users who have tickets to accessible seats are allowed to enter.

- **Nursing Room**
  - Nursing room for spectators with a nursing baby.

**Important**

- Spectators may enter the venue from 2h before the game.
- It is around 20–30 min of walk from the entrance to the spectator seats. Make sure to check the timetable and arrive on time.
- Look both ways before crossing roads. Vehicles or athletes may pass through.
- Do not make loud noises at the beginning of a race as athletes need extreme concentration.

*See page 47 for details*
Alpensia Biathlon Centre: Take a Look

Pictograms
- Spectator Load Zone
- Internal Shuttle
- Gate
- Footpath
- Spectator / Stand
- Ticketing Office
- Ticket Scan
- Information
- Buggy & Wheelchair Storage
- Medical Station
- Nursing Room
- Spectator Shelter
- Mobility Service
- Canteen
- PyeongChang 2018 Official Store
- Toilets
- Accessible Toilets
About the Sport

Cross-country skiing is the oldest sport in all of the Olympic Summer and Winter Games. It originates from Nordic skiing, which combines the crossing of a slope made up of plain lands and hills with jumping off from structures such as slides. Cross-country skiing is an updated form of the former.

Skiing is carried out in designated classic style and freestyle. In the classic style, skiers hold skies in parallel while sliding along the paved path. In freestyle, skiers can push on the edges of skies and it is easier to accelerate. Failure to stick to the designated style disqualifies the athlete.

Important

Do not create any disturbance between starts when you watch group start or sprint events.

Using vuvuzelas or gongs may be restricted.

Did You Know?

The ski waxing technique varies depending on the weather and ice temperature. Comparing the waxing technique of competitive teams by watching their sliding distance is a fun experience. The last few meters of straight course in front of the finish line are the most exciting to watch as skiers finish in tight match.

Events Calendar

<table>
<thead>
<tr>
<th>February</th>
<th>Events</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>4:15 pm</td>
</tr>
<tr>
<td>11</td>
<td>3:15 pm</td>
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<tr>
<td>13</td>
<td>5:30 pm</td>
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<tr>
<td>15</td>
<td>3:30 pm</td>
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<tr>
<td>16</td>
<td>3:00 pm</td>
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<td>17</td>
<td>6:30 pm</td>
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<td>18</td>
<td>3:15 pm</td>
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<td>21</td>
<td>5:00 pm</td>
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<tr>
<td>21</td>
<td>7:00 pm</td>
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<tr>
<td>24</td>
<td>2:00 pm</td>
</tr>
<tr>
<td>25</td>
<td>3:15 pm</td>
</tr>
</tbody>
</table>

Disciplines

Men’s/Ladies’ Individual
In this event, individual athletes start our 15- to 30-km events separately.

Men’s/Ladies’ Skiathlon
Athletes cover the first half of the course in the classic technique and the second half in the skate skiing technique.

Men’s/Ladies’ Sprint
In this short-distance competition, women run 0.8 - 1.6 km and men run 1 - 1.8 km in the classic or the skate skiing technique.

Men’s/Ladies’ Team Sprint
It is a short-distance relay competition in which two athletes alternate through three to six sectors, with women covering 0.8 - 1.6 km and men covering 1 - 1.8 km.

Men’s/Ladies’ Mass Start
All athletes start together.

Men’s/Ladies’ Relay
Each team includes four athletes, and the first and second runners go in the classic technique while the third and fourth runners go in the skate skiing technique.

※ The game schedule is subject to change without prior notice.
Alpensia Cross-Country Centre: Plan Your Visit

Access

**By Car**
Take the shuttle bus at the parking lot below.

**By Train (KTX)**
Get off at Jinbu Station and transfer to the shuttle bus.

**By Bus**
Get off at the Hoenggye Bus Terminal and take the shuttle bus.

Spectator Services

* See page 47 for details

**Information (two centres in place)**
- Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games.
- Cultural events and entertainment provided within PyeongChang Olympic Plaza.
- Lost property and missing children report centre.
- Wheelchair check-in/check-out.

**Mobility Service**
- Mobility assistance within the venue for mobility impaired visitors.*
  *Persons with disabilities, seniors, pregnant women or families with a baby.

**Lost & Found**
- For lost property, go to the Spectator Information Centre.
- To check and report lost property, go to https://www.lost112.go.kr

**Buggy & Wheelchair Storage**
- Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
  *Wheelchair users who have tickets to accessible seats are allowed to enter.

**Nursing Room**
- Nursing room for spectators with a nursing baby.

Important

- Spectators may enter the venue from 2 hours before the game.
- It is around 20-30 min of walk from the entrance to the spectator seats. Make sure to check the timetable and arrive on time.
- Look both ways before crossing roads. Vehicles or athletes may pass through.
- Do not make loud noises at the beginning of a race as athletes need extreme concentration.
Alpensia Cross-Country Centre: Take a Look

Alpensia Cross-Country Centre
Standing Zone

Pictograms

Spectator Load Zone
Internal Shuttle
Gate
Footpath
Spectator / Stand
Ticketing Office
Ticket Scan
Information
Buggy & Wheelchair Storage
Medical Station
Nursing Room
Spectator Shelter
Mobility Service
Canteen
PyeongChang 2018 Official Store
Toilets
Accessible Toilets
About the Sport

Freestyle skiing is an artistic competition of performing aerial acrobatics while freely gliding down a slope, and because of its diversified nature, an analogy is often drawn with a circus on the snow. Unlike alpine skiing, where athletes compete for speed, freestyle skiing characteristically allows athletes to compete in aerial skills such as backflips and twists.

The Olympic Winter Games include ten freestyle skiing events: moguls, aerials, ski halfpipe, ski cross, and ski slopestyle.

Disciplines

**Men's/Ladies' Moguls**

In moguls, skiers slide quickly through bumpy moguls with great turns. This requires highly sophisticated techniques.

**Men's/Ladies' Aerials**

In freestyle skiing aerials, athletes ski off 2- to 4-m jumps that propel them up to 6 m in the air to perform twists and flips.

**Men's/Ladies' Ski Cross**

In freestyle ski cross, a group of four athletes compete on a course organised with various terrain structures such as banks, rollers, spines, and jumps, and the order decides their ranking as they reach the finish line.

**Men's/Ladies' Halfpipe**

In this competition, skiers glide down a halfpipe slope while performing aerial skills such as jumps and turns.

**Men's/Ladies' Ski Slopestyle**

Freestyle ski slopestyle takes place on a course composed of various obstacles and terrain features such as rails, tables, boxes, walls and jumps. Athletes can choose their obstacles for their performance.

Events Calendar

<table>
<thead>
<tr>
<th>February</th>
<th>Events</th>
<th>Disciplines</th>
</tr>
</thead>
<tbody>
<tr>
<td>9</td>
<td>10:00 am</td>
<td>F Mogul qualification</td>
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<tr>
<td>9</td>
<td>11:45 am</td>
<td>F Mogul qualification</td>
</tr>
<tr>
<td>11</td>
<td>7:30 pm</td>
<td>F Mogul final</td>
</tr>
<tr>
<td>12</td>
<td>7:30 pm</td>
<td>F Mogul final</td>
</tr>
<tr>
<td>15</td>
<td>8:00 pm</td>
<td>F Aerials qualification 1 &amp; 2</td>
</tr>
<tr>
<td>16</td>
<td>8:00 pm</td>
<td>F Aerials final</td>
</tr>
<tr>
<td>17</td>
<td>10:00 am</td>
<td>F Ski Slopestyle qualification</td>
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<tr>
<td>17</td>
<td>1:00 pm</td>
<td>F Ski Slopestyle final</td>
</tr>
<tr>
<td>17</td>
<td>8:00 pm</td>
<td>M Aerials qualification</td>
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<tr>
<td>18</td>
<td>10:00 am</td>
<td>M Ski Slopestyle qualification</td>
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<tr>
<td>18</td>
<td>1:15 pm</td>
<td>M Ski Slopestyle final</td>
</tr>
<tr>
<td>18</td>
<td>8:00 pm</td>
<td>M Aerial final</td>
</tr>
<tr>
<td>19</td>
<td>10:00 am</td>
<td>F Ski Halfpipe qualification</td>
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<tr>
<td>20</td>
<td>10:30 am</td>
<td>F Ski Halfpipe final</td>
</tr>
<tr>
<td>20</td>
<td>1:30 pm</td>
<td>F Ski Halfpipe qualification</td>
</tr>
<tr>
<td>21</td>
<td>11:30 am</td>
<td>F Ski Cross qualification</td>
</tr>
<tr>
<td>21</td>
<td>1:15 pm</td>
<td>M Ski Cross final</td>
</tr>
<tr>
<td>22</td>
<td>11:30 am</td>
<td>M Ski Halfpipe final</td>
</tr>
<tr>
<td>23</td>
<td>11:30 am</td>
<td>F Ski Cross qualification</td>
</tr>
<tr>
<td>23</td>
<td>1:15 pm</td>
<td>F Ski Cross final</td>
</tr>
</tbody>
</table>

M Men's  F Ladies'  🍁 Medal deciding event

※ The game schedule is subject to change without prior notice.
Phoenix Snow Park (P and C): Plan Your Visit

Access

By Car
Take the shuttle bus at the parking lot below.

Bongpyeong Parking Lot

By Train (KTX)
Get off at Jinbu/PyeongChang Station and transfer to the shuttle bus.

By Bus
Get off at the Jangpyeong Bus Terminal and take the shuttle bus.

Spectator Services

Information / Lost & Found
• Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games.
• Cultural events and entertainment provided within PyeongChang Olympic Plaza.
• Lost property and missing children report centre.

Lost property and missing children report centre.

Mobility Service
• Mobility assistance within the venue for mobility impaired visitors.*
  Persons with disabilities, seniors, pregnant women or families with a baby.

Shelter & Nursing Room
• Resting area safe from cold weather for spectators.
• Nursing room for spectators with a nursing baby.
• The space can become limited.

Buggy & Wheelchair Storage
• Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
  Wheelchair users who have tickets to accessible seats are allowed to enter.

Important
• Spectators may enter Phoenix Snow Park from 2 h before the game. It is around 20~30 min of walk from the entrance to the spectator seats. Make sure to check the timetable and arrive on time. (Footpath time: Soo - 15 min / Ho - 20 min / Rang - 10 min)
• We reserve the right to refuse entry to those who bring prohibited items to the stadium (no check-in storage in place).
• Look both ways before crossing roads. Vehicles or athletes may pass through.
• When walking, pay extra care not to slip in snow or on a road covered with melting snow.
• You may not re-enter Phoenix Snow Park once you have left. Please note when you leave.
• Check the weather and be prepared for environmental elements (bring warm clothes, trainers, blankets, seat pad or foldable umbrella).
• Follow the instructions of the operating personnel in case of an emergency evacuation.
• Remember that some parts of the venue may be closed for quicker and safer exit.
Phoenix Snow Park (P and C): Take a Look

A Cross Start
B Mogul Start
C Slopestyle Start

Pictograms

- Spectator Load Zone
- Gate
- Footpath
- Spectator / Stand
- Information
- Buggy & Wheelchair Storage
- Medical Station
- Nursing Room
- Spectator Shelter
- Mobility Service
- Canteen
- PyeongChang 2018 Official Store
- Toilets
About the Sport

Nordic Combined brings cross-country and ski jumping together. It originated from a 19th-century Norwegian ski festival, where athletes enjoyed a package of cross-country skiing and ski jumping, and was officially adopted as an event starting from the first Olympic Winter Games.

As each athlete must carry out both ski jumping, which requires highly sophisticated techniques and audacity, and cross country skiing, which entails great physical strength, it is one of the toughest ski disciplines and offers competition only for men. The Olympic Winter Games includes three events.

The ski jumping competition runs first, which is then followed by cross-country skiing based on the results of the ski jumping competition. The athlete who has the best results in ski jumping leads the start and is followed by next best athletes, 4 s later for each single point. In a team game, the staggering time is 1.33 s.

Events Calendar

<table>
<thead>
<tr>
<th>Events</th>
<th>February</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normal Hill Individual</td>
<td>3:00 pm</td>
</tr>
<tr>
<td>Individual 10 km</td>
<td>5:45 pm</td>
</tr>
<tr>
<td>Large Hill Individual</td>
<td>7:00 pm</td>
</tr>
<tr>
<td>Individual 10 km</td>
<td>9:45 pm</td>
</tr>
<tr>
<td>Large Hill Team</td>
<td>4:30 pm</td>
</tr>
<tr>
<td>Team 4 x 5 km</td>
<td>7:20 pm</td>
</tr>
</tbody>
</table>

Disciplines

Individual
- Ski Jumping Normal Hill + 10 km Cross-Country Skiing
- Ski Jumping Large Hill + 10 km Cross-Country Skiing

Team Competition
- Four-person teams compete over a 5-km course composed of a combination of large hill ski jumping and cross-country skiing.

Notes:
- The game schedule is subject to change without prior notice.
- Medal deciding event
**Alpensia Olympic Park: Plan Your Visit**

**Access**

- **By Car**
  Take the shuttle bus at the parking lot below.
  - Daegwallyeong Parking Lot

- **By Train (KTX)**
  Get off at Jinbu Station and transfer to the shuttle bus.

- **By Bus**
  Get off at the Hoenggye Bus Terminal and take the shuttle bus.

**Spectator Services**

*See page 47 for details*

- **Information (two centres in place)**
  - Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games.
  - Cultural events and entertainment provided within PyeongChang Olympic Plaza.
  - Lost property and missing children report centre.
  - Wheelchair check-in/check-out.

- **Mobility Service**
  - Mobility assistance within the venue for mobility impaired visitors.*
    *Persons with disabilities, seniors, pregnant women or families with a baby.

- **Lost & Found**
  - For lost property, go to the Spectator Information Centre.
  - To check and report lost property, go to https://www.lost112.go.kr

- **Buggy & Wheelchair Storage**
  - Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
    *Wheelchair users who have tickets to accessible seats are allowed to enter.

- **Nursing Room**
  - Nursing room for spectators with a nursing baby.

**Important**

- Spectators may enter the venue from 2 h before the game.
- It is around 20–30 min of walk from the entrance to the spectator seats. Make sure to check the timetable and arrive on time.
- Look both ways before crossing roads. Vehicles or athletes may pass through.
- Do not make loud noises at the beginning of a race as athletes need extreme concentration.
Ski jumping is a form of Nordic skiing where the skiers glide down a (35°~37°) ramp at 90 km/h to jump and fly as far as they can go from the launching zone to make a stable landing in the landing section. As the soaring through the air is so beautiful, it is also called ‘the flower of ski sports.’ There are four events in the Olympic Winter Games PyeongChang 2018: Men’s Normal Hill Individual, Ladies’ Normal Hill Individual, Men’s Large Hill Individual and the Men’s Team.

The judges decide the flying scores by deducting points for every element based on the skier’s flying posture and the landing posture from the full score of 20 points. The highest and lowest scores are disregarded, with the remaining three scores added to the distance score, determining the ranking.

In Normal Hill, skiers earn 2 extra points per ±1 m they fly beyond the K-line and lose 2 points per 1 m they land short of the K-line.

In Large Hill, skiers earn 1.8 extra points per ±1 m they land beyond the K-line and lose 1.8 points per 1 m they land short of the K-line.

### Events Calendar

<table>
<thead>
<tr>
<th>Events</th>
<th>February</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Men’s/Ladies’ Normal Hill Individual</strong></td>
<td>8 9:30 pm</td>
<td>Normal Hill Individual qualification</td>
</tr>
<tr>
<td></td>
<td>10 9:35 pm</td>
<td>Normal Hill Individual final</td>
</tr>
<tr>
<td></td>
<td>12 9:50 pm</td>
<td>Normal Hill Individual final</td>
</tr>
<tr>
<td><strong>Men’s Large Hill Individual</strong></td>
<td>16 9:30 pm</td>
<td>Large Hill Individual qualification</td>
</tr>
<tr>
<td></td>
<td>17 9:30 pm</td>
<td>Large Hill Individual final</td>
</tr>
<tr>
<td></td>
<td>19 9:30 pm</td>
<td>Team</td>
</tr>
</tbody>
</table>

### Disciplines

**Men’s/Ladies’ Normal Hill Individual**
- The distance from the jumping point to the K-point must be between 75 and 99 m.
  - Distance (largest hill size): Must be between 85 and 109 m, depending on the event type
  - Alpensia jumping point (Normal Hill):
    - K-point, 98 m; hill size, 109 m

**Men’s Large Hill Individual**
- The distance from the jumping point to the K-point must be greater than 100 m.
  - Distance (largest hill size): Must be greater than 110 m regardless of the event type
  - Alpensia jumping point (Normal Hill):
    - K-point, 125 m; hill size, 142 m

※ The game schedule is subject to change without prior notice.
Alpensia Ski Jumping Centre: Plan Your Visit

Access

**By Car**
Take the shuttle bus at the parking lot below.

**Daegwallyeong Parking Lot**

**By Train (KTX)**
Get off at Jinbu Station and transfer to the shuttle bus.

**By Bus**
Get off at the Hoenggye Bus Terminal and take the shuttle bus.

Spectator Services

**Information (two centres in place)**
- Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games.
- Cultural events and entertainment provided within PyeongChang Olympic Plaza.
- Lost property and missing children report centre.
- Wheelchair check-in/check-out.

**Mobility Service**
- Mobility assistance within the venue for mobility impaired visitors.*
  *Persons with disabilities, seniors, pregnant women or families with a baby.

**Lost & Found**
- For lost property, go to the Spectator Information Centre.
- To check and report lost property, go to [https://www.lost112.go.kr](https://www.lost112.go.kr)

**Buggy & Wheelchair Storage**
- Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
  *Wheelchair users who have tickets to accessible seats are allowed to enter.

**Nursing Room**
- Nursing room for spectators with a nursing baby.

Important

- Spectators may enter the venue from 2 h before the game.
- It is around 20~30 min of walk from the entrance to the spectator seats. Make sure to check the timetable and arrive on time.
- Look both ways before crossing roads. Vehicles or athletes may pass through.
- Do not make loud noises at the beginning of a race as athletes need extreme concentration.

※ See page 47 for details

Alpensia Olympic Park
(Alpensia Ski Jumping Centre)

Hoenggye Bus Terminal

PyeongChang Olympic Stadium
(inside PyeongChang Olympic Plaza)
Snowboard is a sport that uses a board attached to a rider’s feet to speed down a slope. It was first developed as a sport in the US in the 1960s. It was officially adopted as a formal discipline at the Nagano 1998 Olympic Winter Games.

During the Olympic Winter Games PyeongChang 2018, a total of ten individual events will be held: Parallel Giant Slalom, Halfpipe, Snowboard Cross, Slopestyle and Big Air.

Big Air is newly added for the Olympic Winter Games PyeongChang 2018.
Snowboard Big Air Venue: Plan Your Visit

Access (Alpensia Ski Jumping Centre)

By Car
Take the shuttle bus at the parking lot below.

Daegwallyeong Parking Lot

By Train (KTX)
Get off at Jinbu Station and transfer to the shuttle bus.

By Bus
Get off at the Hoenggye Bus Terminal and take the shuttle bus.

Spectator Services

Information (two centres in place)
- Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games
- Cultural events and entertainment provided within PyeongChang Olympic Plaza
- Lost property and missing children report centre
- Wheelchair check-in/check-out

Mobility Service
- Mobility assistance within the venue for mobility impaired visitors.
  *Persons with disabilities, seniors, pregnant women or families with a baby.

Lost & Found
- For lost property, go to the Spectator Information Centre.
- To check and report lost property, go to https://www.lost112.go.kr

Buggy & Wheelchair Storage
- Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
  *Wheelchair users who have tickets to accessible seats are allowed to enter.

Nursing Room
- Nursing room for spectators with a nursing baby.

Important
- Spectators may enter the venue from 2 h before the game.
- It is around 20-30 min of walk from the entrance to the spectator seats. Make sure to check the timetable and arrive on time.
- Look both ways before crossing roads. Vehicles or athletes may pass through.
- Do not make loud noises at the beginning of a race as athletes need extreme concentration.
Snowboard Big Air Venue: Take a Look

Pictograms

- T5 Spectator Load Zone
- Internal Shuttle
- Gate
- Footpath
- Spectator / Stand
- Ticketing Office
- Ticket Scan
- Information
- Buggy & Wheelchair Storage
- Medical Station
- Nursing Room
- Spectator Shelter
- Mobility Service
- Canteen
- PyeongChang 2018 Official Store
- Toilets
- Accessible Toilets
About the Sport

In bobsleigh, the crew ride a steerable sled down an ice track that ranges from 1,200 to 1,300 m in length. A total of four timed runs are combined to determine the winner. The crew push the sled for up to 15 m before jumping in until the starting line, from which the time is counted.

The pilot jumps in first and the brakeman comes in last (after the two pushmen are on board in a four-men bobsleigh). The use of a brake is allowed on a straight segment of a track or for halting and not on a curved segment.

Did You Know?

Bobsleigh is a sport in which the podium is decided by fractions of a second or inches. Thus, it is vital that a team gets a good start. Everything from the start to the friction against the wall during the manoeuvres of a curved track will affect the record. It is exciting to watch how bobsledders manage to control all of these.

Important

Do not create any disturbance between starts when you watch group start or sprint events.

Using vuvuzelas or gongs may be restricted.

Events Calendar

<table>
<thead>
<tr>
<th>February</th>
<th>Events</th>
</tr>
</thead>
<tbody>
<tr>
<td>18</td>
<td>8:05 pm 2-men bobsleigh 1st &amp; 2nd heats</td>
</tr>
<tr>
<td>19</td>
<td>8:15 pm 2-men bobsleigh 3rd &amp; 4th heats</td>
</tr>
<tr>
<td>20</td>
<td>8:50 pm 2-women bobsleigh 1st &amp; 2nd heats</td>
</tr>
<tr>
<td>21</td>
<td>8:40 pm 2-women bobsleigh 3rd &amp; 4th heats</td>
</tr>
<tr>
<td>24</td>
<td>9:30 am Open 4-men 1st &amp; 2nd heats</td>
</tr>
<tr>
<td>25</td>
<td>9:30 am Open 4-men 3rd &amp; 4th heats</td>
</tr>
</tbody>
</table>

Disciplines

2-Men Bobsleigh
The maximum length of a sled is 2.7 m and the maximum width is 0.67 m. The total weight of the sled including the athletes and equipment is 390 kg at a maximum.

2-Women Bobsleigh
The maximum length of a sled is 2.7 m and the maximum width is 0.67 m. The total weight of the sled including the athletes and equipment is 360 kg at a maximum.

Open* 4-Men Bobsleigh
The maximum length of a sled is 3.8 m and the maximum width is 0.67 m. The total weight of the sled including the athletes and equipment is 630 kg at a maximum.

*Although both men and women can compete in the open 4-men bobsleigh, men dominantly compete in this event.

M Men’s  F Ladies  Medals deciding event

■ The game schedule is subject to change without prior notice.
Olympic Sliding Centre: Plan Your Visit

Access

By Car
Take the shuttle bus at the parking lot below.

Daegwallyeong Parking Lot

By Train (KTX)
Get off at Jinbu Station and transfer to the shuttle bus.

By Bus
Get off at the Hoenggye Bus Terminal. Take the shuttle bus at the PyeongChang Olympic Plaza bus station.

Spectator Services

Information / Lost & Found
• Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games
• Cultural events and entertainment provided within PyeongChang Olympic Plaza
• Lost property and missing children report centre.
• To check and report lost property, go to https://www.lost112.go.kr

Shelter & Nursing Room
• Resting area safe from cold weather for spectators.
• Nursing room for spectators with a nursing baby.

Mobility Service
• Mobility assistance within the venue for mobility impaired visitors.*
  *Persons with disabilities, seniors, pregnant women or families with a baby.

Buggy & Wheelchair Storage
• Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
  *Wheelchair users who have tickets to accessible seats are allowed to enter.

Important
• It is around 20–30 min of walk from the entrance to the spectator seats. Make sure to check the timetable and arrive on time.
• We reserve the right to refuse entry to those who bring prohibited items to the stadium (no check-in storage in place).
• Follow the instructions of the operating personnel in case of an emergency evacuation.
• Look both ways before crossing roads. Vehicles or athletes may pass through.
• Please keep to the right side of roads when walking.
• For lost property, visit the Information Centre on-site, check our website or contact us.
• Check the weather and be prepared for environmental elements (bring warm clothes, trainers, blankets, seat pad or foldable umbrella).
About the Sport

A luge is a small sled on which the athlete sleds down 1,000~1,500 m while lying down face up and feet first.

One (singles) or two (doubles) lugers compete. The individual performance combines scores from four runs over two days. Two runs a day for doubles and one run for team relay are added. Luge races are timed to 1,000th of a second, making it one of the most precisely timed sports.

The race track is built with a length of 1,000~1,500 m, a difference in elevation of 110~130 m, an average slope of 9% - 11%, and 13-16 curves. The course includes left curves, right curves, hairpin curves, S-shaped curves and a labyrinth.

The track has a U-shaped groove and the walls on both sides are designed to be at a minimum of 50 cm high so that the sled may not skid off the track.

Events Calendar

<table>
<thead>
<tr>
<th>February</th>
<th>Events</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>7:10 pm</td>
</tr>
<tr>
<td>11</td>
<td>6:50 pm</td>
</tr>
<tr>
<td>12</td>
<td>7:50 pm</td>
</tr>
<tr>
<td>13</td>
<td>7:30 pm</td>
</tr>
<tr>
<td>14</td>
<td>8:20 pm</td>
</tr>
<tr>
<td>15</td>
<td>9:20 pm</td>
</tr>
</tbody>
</table>

Disciplines

Men’s/Women’s Singles
One man/woman luger compete. Athletes must start within 30 s after the sign “The track is clear.”

Doubles
Both men and women can slide in this competition. The results from two daily runs are combined and the ranking is decided based on which team has the fastest time.

Team Relay
The competition is carried out in the order of women’s singles, men’s singles and doubles before scores are combined to decide the ranking. As soon as the previous runner hits the touchpad on the starting line, the next runner starts.

The event was officially adopted at the Sochi 2014 Olympic Winter Games.

Olympic Sliding Centre

Take a Look > 114p

Plan Your Visit > 112p

 Medal deciding event

※ The game schedule is subject to change without prior notice.
About the Sport

Skeleton is a sport where one male/female athlete speeds down a 1,200 to 1,300 m ice track head first.

Athletes must wear a protective helmet with a jaw shield. It is banned to use aerodynamic helmets or suits, or to add a steering or braking mechanism to boost performance.

Athletes run 30–40 m of a straight track while holding handles on either side of the sled for acceleration and then jump on the sled to slide down the track.

(!) Important

Do not create any disturbance between starts when you watch group start or sprint events.

Using vuvuzelas or gongs may be restricted.

Did You Know?

Stay focused on how athletes steer with their shoulders, head, and legs. It will be a fantastic site to watch.

Events Calendar

<table>
<thead>
<tr>
<th>February</th>
<th>Events</th>
</tr>
</thead>
<tbody>
<tr>
<td>15</td>
<td>10:00 am M 1st &amp; 2nd heats</td>
</tr>
<tr>
<td>16</td>
<td>9:30 am M 3rd &amp; 4th heats</td>
</tr>
<tr>
<td>16</td>
<td>8:20 pm F 1st &amp; 2nd heats</td>
</tr>
<tr>
<td>17</td>
<td>8:20 pm F 3rd &amp; 4th heats</td>
</tr>
</tbody>
</table>

Disciplines

Men’s

The total weight of the sled and the athlete cannot exceed 115 kg. In case the weight exceeds 115 kg, the weight of the sled may be adjusted to be 33 kg or less. Even if the weight is less than 115 kg, the weight of the sled may not be more than 43 kg.

Women’s

The total weight of the sled and the athletes cannot exceed 92 kg. In case the weight exceeds 92 kg, the weight of the sled may be adjusted to be 29 kg or less. Even if the weight is less than 92 kg, the weight of the sled may not be more than 35 kg.

Weight deficiency can be adjusted by attaching a lead on the sled.
About the Sport

The name ‘curling’ originates from the English and Scottish word ‘curl,’ which refers to the bending and swirling stone on ice. Its nickname, ‘The Roaring Game,’ originates from the rumbling sound that the granite stones make against the pebbles on ice while athletes travel across it. This nickname is still commonly used in Scotland and by Scottish people.

Curling originated from 16th-century Scotland. Its first written record of the game was made in Paisley Abbey, Renfrewshire, in February 1541. It describes a game where a stone is used on a frozen lake or loch. The earliest-known ‘curling’ used in a printed material was in a poem written by Henry Adamson in 1602.

It was in Nagano in 1998 that it officially joined the Olympic Games programme, with both men’s and women’s competitions. Mixed doubles will be introduced to the Olympic Games programme for the first time at the Olympic Winter Games PyeongChang 2018.

Each team has five athletes (one of them is an alternate). A mixed double team is composed of two players—one male and one female. Two different teams take turns in throwing stones. Two or more athletes move with the thrown stone, controlling its speed (by sweeping it) using a ‘broom.’

It is important to maintain silence when stones are thrown.

Did You Know?

“Curling stones” are made with granite quarried from Ailsa Craig in Scotland. Traditionally, in a game, the winner buys drinks (beers) for the loser.

During the Olympic and Paralympic Games period, game commenting will be available through radio. Do not forget to bring earphones.

Disciplines

Men’s/Women’s Curling
Each game is scheduled for ten ends and each team of five athletes receives 20 min of strategy time. A game lasts for 3 h.

Mixed Doubles Curling
Each game is scheduled for eight ends and a team is composed of two players—one male and one female. A game lasts for 2 h and each team receives 15 min of strategy time.

Prior to the start of every end, two stones shall be placed at the playing end of the sheet. Each team shall deliver five stones per end. (The player delivering the team’s first stone of the end must also deliver the team’s last stone of that end. The other player delivers the second, third, and fourth stones. The one who delivers the first stone may change at each end.) When all ten stones have been thrown by the two teams, one end is completed.

The game schedule is subject to change without prior notice.
Gangneung Curling Centre: Plan Your Visit

Access

**By Car**
Take the shuttle bus at the parking lot below.
- North Gangneung Parking Lot
- West Gangneung Parking Lot

**By Train (KTX)**
Transfer to the shuttle bus at Gangneung Station or walk following the footpath. (Footpath: 2 km, 20- to 25-min walk)

**By Bus**
Get off at the Gangneung Bus Terminal and take the shuttle bus.

Spectator Services

**Spectator Information Centre**
- Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games
- Cultural events and entertainment provided within Gangneung Olympic Park
- Lost property and missing children report centre

**Lost & Found**
- For lost property, go to the Spectator Information Centre.
- To check and report lost property, go to https://www.lost112.go.kr

**Buggy & Wheelchair Storage**
- Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
  - Wheelchair users who have tickets to accessible seats are allowed to enter.

**Nursing Room**
- Nursing room for spectators with a nursing baby.

**Important**
- Spectators may enter the venue from 1.5 h before the game.
- There may be a long queue in front of the ticket screening point after the security screening. Allow enough time to arrive at the venue.
- By its nature, curling games may be delayed often. Please understand that there could be a long waiting time.
- You may not re-enter Gangneung Curling Centre once you have left. Please note when you leave.
- There is no property check-in point available. Please mind your own properties.
- When walking, pay extra care not to slip on a road covered with melting snow.
- There is no space at the venue designated for displaying banners or national flags. Any unauthorised items on display may be removed.
- Banners shall be kept to the area for spectator seats only and should not cause any disturbance to the other spectators.
- Follow the instructions of the operating personnel in case of an emergency evacuation.
Gangneung Curling Centre: Take a Look

Pictograms

- Gate
- Footpath
- Spectator / Stand
- Information
- Buggy & Wheelchair Storage
- Medical Station
- Nursing Room
- Canteen
- PyeongChang 2018 Official Store
- Toilets
- Accessible Toilets
Figure skating is an ice sport where athletes wear bladed skates and perform different specific acrobatic movements. They skate on ice according to the music, and are judged according to their accuracy and the difficulty of their manoeuvres.

The size of the arena is specified to be 56~60 m in length and 26~30 m in width. In the Olympic Winter Games, a total of five events are contended, including the men’s and ladies’ singles, ice dance, and pairs—where men and ladies compete together—and team event.

### Important

- Cheer the skater with a warm round of applause when they successfully carried out a difficult performance. Although an appropriate level of cheering gives a morale boost, too much noise may disturb performance.
- Avoid throwing hard presents onto the ice as they may cause damage. Make sure to wrap dolls or flower bouquets with transparent wrapping vinyl to prevent small parts from scattering onto the ice.
- Turn off the flash of cameras before taking photos. Flash from cameras reflecting off the ice can cause disturbance to the athletes.

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#### Events Calendar

<table>
<thead>
<tr>
<th>February</th>
<th>Events</th>
</tr>
</thead>
<tbody>
<tr>
<td>9 10:00 am</td>
<td>Team event: Single Skating short programme, Pair Skating short programme</td>
</tr>
<tr>
<td>11 10:00 am</td>
<td>Team event: Ice Dance short dance, Single Skating short programme, Pair Skating short programme</td>
</tr>
<tr>
<td>12 10:00 am</td>
<td>Team event: Single Skating free skating, Single Skating free skating, Ice Dance free dance</td>
</tr>
<tr>
<td>14 10:00 am</td>
<td>Pair Skating short programme</td>
</tr>
<tr>
<td>15 10:00 am</td>
<td>Pair Skating free programme</td>
</tr>
<tr>
<td>16 10:00 am</td>
<td>Single Skating short programme</td>
</tr>
<tr>
<td>17 10:00 am</td>
<td>Single Skating free programme</td>
</tr>
<tr>
<td>19 10:00 am</td>
<td>Ice Dance short dance</td>
</tr>
<tr>
<td>20 10:00 am</td>
<td>Ice Dance free dance</td>
</tr>
<tr>
<td>21 10:00 am</td>
<td>Single Skating short programme</td>
</tr>
<tr>
<td>23 10:00 am</td>
<td>Single Skating free programme</td>
</tr>
<tr>
<td>25 9:30 am</td>
<td>Gala Show</td>
</tr>
</tbody>
</table>

#### Disciplines

**Men’s/Ladies’ Single Skating**
- This is composed of a men’s category and a ladies’ category performed as a short programme and a free skating programme. The individual performance must include jumps, spins, step sequences and others.

**Pair Skating**
- Men and ladies skate in pairs. There is a short programme and a free skating programme. The pair performs a series of manoeuvres including throw jumps, overhead lifts, pair spins and death spirals.

**Ice Dance**
- This is composed of a short dance and a free dance performed by a couple (men and ladies). The couple must dance together across the ice, performing intricate steps while keeping beat with the music.

**Team Event**
- The ranking is decided on the sums of the scores of four specific events: men’s and ladies’ singles, ice dance, and pairs—where men and ladies compete together—and team event. National teams compete against each other.

※ The game schedule is subject to change without prior notice.
Gangneung Ice Arena: Plan Your Visit

Access

**By Car**
Take the shuttle bus at the parking lot below.
- North Gangneung Parking Lot
- West Gangneung Parking Lot

**By Train (KTX)**
Transfer to the shuttle bus at Gangneung Station or walk following the footpath. (Footpath: 2 km, 20- to 25-min walk)

**By Bus**
Get off at the Gangneung Bus Terminal and take the shuttle bus.

Spectator Services

- **Spectator Information Centre**
  - Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games.
  - Cultural events and entertainment provided within Gangneung Olympic Park.
  - Lost property and missing children report centre.

- **Lost & Found**
  - For lost property, go to the Spectator Information Centre.
  - To check and report lost property, go to https://www.lost112.go.kr

- **Buggy & Wheelchair Storage**
  - Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
    - Wheelchair users who have tickets to accessible seats are allowed to enter.

- **Nursing Room**
  - Nursing room for spectators with a nursing baby.

**Important**

- Spectators may enter Gangneung Ice Arena from 2 h before the game.
- There may be a long queue in front of the ticket screening point after the security screening. Allow enough time to arrive at the venue.
- You may not re-enter Gangneung Ice Arena once you have left. Please note when you leave.
- Leaving seats during a performance is restricted in figure skating events.
- Using flashlights is not allowed to help ensure a smooth performance.
- There is no space at the venue designated for displaying banners or national flags. Any unauthorised items on display may be removed.
- Banners and national flags* shall be kept to the area for spectator seats only and should not cause any disturbance to the other spectators.
  
*Size of large national flags allowed in the venue: $2\text{ m (width)} \times 1\text{ m (height)}$
Gangneung Ice Arena: Take a Look

A F&B Table Bar
B ICT 5G
C ICT ATS
D ICT KIOSK
E ICT Media Wall

Pictograms

Gate
Footpath
Spectator / Stand
Information
Buggy & Wheelchair Storage
Medical Station
Nursing Room
Canteen
PyeongChang 2018 Official Store
Toilets
### About the Sport

Ice hockey is one of the most popular winter sports. The players in a team typically consist of three forwards, two defensemen and one goalkeeper. The team that scores more goals by putting more pucks into its opponent’s goal wins.

As the game is extremely speedy and fierce, skaters wear extensive padding, helmets, visors and gloves to protect themselves from injury. Goalkeepers wear additional equipment for further protection. Players may be given penalties if they do not follow the rules.

The game is played on an enclosed sheet of ice called a ‘rink.’ The rink is marked as Defending Zone, Neutral Zone and Attacking Zone. The rink is 60 ft long and 30 m wide, with all four corners rounded.

The rink must be made fair and safe for players and set up in a way that also takes spectator safety into consideration, with special protective shielding and netting around the end zone boards.

The goal nets are about 183 cm wide and 122 cm high. The puck is made of vulcanised rubber and must be 7.62 cm in diameter and 2.54 cm in thickness, and must weigh between 156 and 170 g.

Athletes are allowed to skate freely around the rink and play from any position they want.

A game consists of three periods of 20 min plus overtime and a penalty/shot shootout, if required. Between each regular period, there is a 15-min intermission, during which time the ice will be resurfaced.

### Events Calendar

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>4:40 pm (K)</td>
<td>Qualification (JPN vs SWE)</td>
</tr>
<tr>
<td></td>
<td>9:10 pm (K)</td>
<td>Qualification (SUI vs JPN)</td>
</tr>
<tr>
<td>11</td>
<td>4:40 pm (K)</td>
<td>Qualification (FIN vs USA)</td>
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<tr>
<td></td>
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<td>Qualification (CAN vs OAR)</td>
</tr>
<tr>
<td>12</td>
<td>4:40 pm (K)</td>
<td>Qualification (SUI vs JPN)</td>
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<tr>
<td></td>
<td>9:10 pm (K)</td>
<td>Qualification (SWE vs COR)</td>
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<tr>
<td>13</td>
<td>4:40 pm (K)</td>
<td>Qualification (CAN vs FIN)</td>
</tr>
<tr>
<td></td>
<td>9:10 pm (K)</td>
<td>Qualification (USA vs SLO)</td>
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<td>14</td>
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<td>Qualification (SUI vs JPN)</td>
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<tr>
<td></td>
<td>9:10 pm (K)</td>
<td>Qualification (SWE vs COR)</td>
</tr>
<tr>
<td>15</td>
<td>4:40 pm (G)</td>
<td>Qualification (FIN vs GER)</td>
</tr>
<tr>
<td></td>
<td>9:10 pm (G)</td>
<td>Qualification (CZE vs KOR)</td>
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<td>16</td>
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<td>Qualification (USA vs SVK)</td>
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<td>Qualification (SWE vs NOR)</td>
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</tr>
<tr>
<td></td>
<td>9:10 pm (G)</td>
<td>Qualification (OR vs USA)</td>
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<td>18</td>
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<td>Qualification (CZE vs SUI)</td>
</tr>
<tr>
<td></td>
<td>9:10 pm (G)</td>
<td>Qualification (CAN vs CZE)</td>
</tr>
<tr>
<td>19</td>
<td>1:10 pm (G)</td>
<td>Classification match</td>
</tr>
<tr>
<td></td>
<td>12:10 pm (K)</td>
<td>Play-off for semi-final</td>
</tr>
<tr>
<td>20</td>
<td>4:40 pm (M)</td>
<td>Play-off for the third place</td>
</tr>
<tr>
<td></td>
<td>9:10 pm (K)</td>
<td>Play-off</td>
</tr>
<tr>
<td>21</td>
<td>4:40 pm (M)</td>
<td>Play-off for the third place</td>
</tr>
<tr>
<td></td>
<td>9:10 pm (K)</td>
<td>Play-off for the third place</td>
</tr>
<tr>
<td>22</td>
<td>1:10 pm (G)</td>
<td>Final</td>
</tr>
<tr>
<td>23</td>
<td>4:40 pm (M)</td>
<td>Semi-final</td>
</tr>
<tr>
<td>24</td>
<td>9:10 pm (M)</td>
<td>Semi-final</td>
</tr>
<tr>
<td>25</td>
<td>1:10 pm (G)</td>
<td>Final</td>
</tr>
</tbody>
</table>

※ The game schedule is subject to change without prior notice.
Gangneung Hockey Centre: Plan Your Visit

Access

By Car
Take the shuttle bus at the parking lot below.
- North Gangneung Parking Lot
- West Gangneung Parking Lot

By Train (KTX)
Transfer to the shuttle bus at Gangneung Station or walk following the footpath. (Footpath: 2 km, 20- to 25-min walk)

By Bus
Get off at the Gangneung Bus Terminal and take the shuttle bus.

Spectator Services

Spectator Information Centre
- Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games.
- Cultural events and entertainment provided within Gangneung Olympic Park.
- Lost property and missing children report centre.

Nursing Room
- Nursing room for spectators with a nursing baby.

Important
- There may be a long queue in front of the tick screening point after the security screening. Allow enough time to arrive at the venue.
- By its nature, ice hockey games may be delayed often. Please understand that there could be a long waiting time.
- You may not re-enter Gangneung Hockey Centre once you have left. Please note when you leave.
- When walking, pay extra care not to slip on roads covered with melting snow.
- Using flashlights is not allowed to help ensure a smooth performance.
- There is no property check-in point available. Please mind your own properties.
- There is no space at the venue designated for displaying banners or national flags. Any unauthorised items on display may be removed.
- Banners shall be kept to the area for spectator seats only and should not cause any disturbance to the other spectators.
- Follow the instructions of the operating personnel in case of an emergency evacuation.

Lost & Found
- For lost property, go to the Spectator Information Centre.
- To check and report lost property, go to https://www.lost112.go.kr

Buggy & Wheelchair Storage
- Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
  * Wheelchair users who have tickets to accessible seats are allowed to enter.

※ See page 47 for details
Gangneung Hockey Centre: Take a Look

A Future Robot Experience Zone
B 5G Experience Zone
C Experience KIOSK

Pictograms

Gate
Footpath
Spectator / Stand
Information
Medical Station
Nursing Room
Canteen
PyeongChang 2018 Official Store
Toilets
Kwandong Hockey Centre: Plan Your Visit

Access

By Car
Take the shuttle bus at the parking lot below.
West Gangneung Parking Lot

By Train (KTX)
Get off at Gangneung Station and transfer to the shuttle bus.

By Bus
Get off at the Gangneung Bus Terminal and take the shuttle bus.

Spectator Services

Information / Lost & Found
- Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games.
- Cultural events and entertainment provided within Gangneung Olympic Park.
- Lost property and missing children report centre
- To check and report lost property, go to https://www.lost112.go.kr

Mobility Service
- Mobility assistance within the venue for mobility impaired visitors.*
  *Persons with disabilities, seniors, pregnant women or families with a baby.

Buggy & Wheelchair Storage
- Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
  *Wheelchair users who have tickets to accessible seats are allowed to enter.

Important

- Spectators may enter the venue from 1.5 h before the game.
- All spectators holding tickets are not allowed to enter through the front and back gates of Catholic Kwandong University. Make sure that you take the shuttle from Gangneung Station, Gangneung Bus Terminal or West Gangneung Parking Lot towards Kwandong Hockey Centre.
- The 300-m course from the pick-up/drop-off station near Mary Hall up to the security screening point (for carry-on items) can only be accessed by foot.
- Entrance into / exit from the venue may be delayed in case the previous game runs overtime. Please fully cooperate with the operating personnel.
- There is no property check-in point available. Please mind your own properties.
- You may not re-enter Gangneung Hockey Centre once you have left. Please note when you leave.
- There is no space at the venue designated for displaying banners or national flags. Any unauthorised items on display may be removed.
- Follow the instructions of the operating personnel in case of an emergency evacuation.
Kwandong Hockey Centre: Take a Look

Pictograms

- Gate
- Footpath
- Spectator / Stand
- Information
- Buggy & Wheelchair Storage
- Medical Station
- Nursing Room
- Canteen
- PyeongChang 2018 Official Store
- Toilets
About the Sport

Short track speed skating is a skating competition that takes place on a 111.12-m track in an ice rink. As the ice rink is comparably shorter than the speed skating rink (600 m), the sport is usually referred to simply as ‘short track.’

As the winner is the first athlete who crosses the finish line, the sport requires more technique than power and more agility than durability. The Olympic Winter Games include a total of eight events for men and women.

Usually, four athletes race in the short-distance events of 500 and 1,000 m while six to eight athletes race in the long-distance events of 1,500 m or longer. Only two or three athletes from each race can move forward to the next round.

As the competitions for short track speed skating involve a lot of athletes racing on a short ice track, it allows for some body contact.

However, pushing other athletes or blocking them is regarded as an infringement. Off-track, impeding, assistance and kicking out may result in disqualification. Athletes who are disqualified for violating the rules are excluded from participating in the next round.

Important

• Entering or moving inside the venue before the start is prohibited.
• Maintain silence before the start.
• Some spectators shout out the player’s position and timing. The best way to cheer players is to applaud when the players enter the ice rink, when their names are called out and when they pass through the finish line.
• Using flashlights from the spectator seats is strictly prohibited.
• Flashlight reflecting off the ice or direct exposure to the players may obstruct the performance.

Events Calendar

<table>
<thead>
<tr>
<th>February</th>
<th>Events</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>M 1,500 m Final</td>
</tr>
<tr>
<td>10</td>
<td>F 500 m Qualification</td>
</tr>
<tr>
<td>10</td>
<td>F 3,000 m Relay Qualification</td>
</tr>
<tr>
<td>13</td>
<td>M 500 m Final</td>
</tr>
<tr>
<td>13</td>
<td>F 1,000 m Qualification</td>
</tr>
<tr>
<td>13</td>
<td>M 5,000 m Relay Qualification</td>
</tr>
<tr>
<td>17</td>
<td>M 1,500 m Final</td>
</tr>
<tr>
<td>17</td>
<td>F 1,000 m Final</td>
</tr>
<tr>
<td>20</td>
<td>M 500 m Qualification</td>
</tr>
<tr>
<td>20</td>
<td>F 3,000 m Relay Final</td>
</tr>
<tr>
<td>22</td>
<td>M 500 m Final</td>
</tr>
<tr>
<td>22</td>
<td>F 1,000 m Final</td>
</tr>
<tr>
<td>22</td>
<td>M 5,000 m Final</td>
</tr>
</tbody>
</table>

Disciplines

Men’s
Individual: 500 m, 1,000 m, 1,500 m
Team: Relay 5,000 m

Ladies’
Individual: 500 m, 1,000 m, 1,500 m
Team: Relay 3,000 m

※ The game schedule is subject to change without prior notice.
Gangneung Ice Arena: Plan Your Visit

Access

By Car
Take the shuttle bus at the parking lot below.
- North Gangneung Parking Lot
- West Gangneung Parking Lot

By Train (KTX)
Transfer to the shuttle bus at Gangneung Station or walk following the footpath.
(Footpath: 2 km, 20- to 25-min walk)

By Bus
Get off at the Gangneung Bus Terminal and take the shuttle bus.

Spectator Services

1. Spectator Information Centre
   - Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games.
   - Cultural events and entertainment provided within Gangneung Olympic Park.
   - Lost property and missing children report centre.

2. Nursing Room
   - Nursing room for spectators with a nursing baby.

3. Lost & Found
   - For lost property, go to the Spectator Information Centre.
   - To check and report lost property, go to https://www.lost112.go.kr

4. Buggy & Wheelchair Storage
   - Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
     *Wheelchair users who have tickets to accessible seats are allowed to enter.

Important

- Spectators may enter Gangneung Ice Arena from 2 h before the game.
- There may be a long queue in front of the ticket screening point after the security screening. Allow enough time to arrive at the venue.
- You may not re-enter Gangneung Ice Arena once you have left. Please note when you leave.
- Leaving seats during a performance is restricted in figure skating events.
- Using flashlights is not allowed to help ensure a smooth performance.
- There is no space at the venue designated for displaying banners or national flags. Any unauthorised items on display may be removed.
- Banners and national flags* shall be kept to the area for spectator seats only and should not cause any disturbance to the other spectators.
  *Size of large national flags allowed in the venue: 2 m (width) × 1 m (height)
About the Sport

Speed skaters compete on a 400-m ice track. The track has an ‘in’ course and an ‘out’ course, wherein two skaters would simultaneously start and then change courses after every lap.

Course change happens at a specified section, where the skater on the ‘out’ course has priority. When two players collide in this section, the skater in the ‘in’ course is disqualified.

A total of 14 events would be held in the PyeongChang 2018 Olympic Winter Games.

Events Calendar

<table>
<thead>
<tr>
<th>February</th>
<th>Events</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>8:00 pm 3,000 m</td>
</tr>
<tr>
<td>11</td>
<td>4:00 pm 5,000 m</td>
</tr>
<tr>
<td>12</td>
<td>9:30 pm 1,500 m</td>
</tr>
<tr>
<td>13</td>
<td>8:00 pm 1,500 m</td>
</tr>
<tr>
<td>14</td>
<td>7:00 pm 1,000 m</td>
</tr>
<tr>
<td>15</td>
<td>8:00 pm 10,000 m</td>
</tr>
<tr>
<td>16</td>
<td>8:00 pm 5,000 m</td>
</tr>
<tr>
<td>18</td>
<td>8:00 pm Team Pursuit qualification 500 m</td>
</tr>
<tr>
<td>19</td>
<td>8:00 pm Team Pursuit qualification 500 m</td>
</tr>
<tr>
<td>21</td>
<td>8:00 pm Team Pursuit final 500 m</td>
</tr>
<tr>
<td>23</td>
<td>7:00 pm 1,000 m</td>
</tr>
<tr>
<td>24</td>
<td>8:00 pm Mass Start</td>
</tr>
</tbody>
</table>

Disciplines

Men’s
- 500 m, 1,000 m, 1,500 m, 5,000 m, 10,000 m
- Team Pursuit and Mass Start

Ladies
- 500 m, 1,000 m, 1,500 m, 3,000 m, 5,000 m
- Team Pursuit and Mass Start

Team Pursuit
- Two teams of three athletes each start out from opposite sides and skate eight laps. Ranking is based on the time that the third skater passes the finish line.

Mass Start
- A maximum of 28 skaters race for 16 laps in an open racing track (including the course lane and the preparation lane).

※ The game schedule is subject to change without prior notice.

Course change happens at a specified section, where the skater on the ‘out’ course has priority. When two players collide in this section, the skater in the ‘in’ course is disqualified.

A total of 14 events would be held in the PyeongChang 2018 Olympic Winter Games.
**Gangneung Oval: Plan Your Visit**

### Access

- **By Car**
  Take the shuttle bus at the parking lot below.
  - North Gangneung Parking Lot
  - West Gangneung Parking Lot

- **By Train (KTX)**
  Transfer to the shuttle bus at Gangneung Station or walk following the footpath.
  (Footpath: 2 km, 20- to 25-min walk)

- **By Bus**
  Get off at the Gangneung Bus Terminal and take the shuttle bus.

### Spectator Services

- **Spectator Information Centre**
  - Up-to-date news and game schedules of the PyeongChang 2018 Olympic and Paralympic Winter Games.
  - Cultural events and entertainment provided within Gangneung Olympic Park.
  - Lost property and missing children report centre.

- **Nursing Room**
  - Nursing room for spectators with a nursing baby.

- **Lost & Found**
  - For lost property, go to the Spectator Information Centre.
  - To check and report lost property, go to [https://www.lost112.go.kr](https://www.lost112.go.kr)

- **Buggy & Wheelchair Storage**
  - Buggies and wheelchairs, which are restricted from spectator seats, can be checked-in/checked-out here.
  - Wheelchair users who have tickets to accessible seats are allowed to enter.

### Important

- Spectators may enter Gangneung Oval from 2 hr before the game begins.
- There may be a long queue in front of the ticket screening point after the security screening. Allow enough time to arrive at the venue.
- You may not re-enter Gangneung Oval once you have left. Please note when you leave.
- When walking, pay extra care not to slip on roads covered with melting snow. Using flashlights is not allowed to help ensure a smooth performance.
- There is no space at the venue designated for displaying banners or national flags. Any unauthorised items on display may be removed.
- Banners or national flags shall be kept to the area for spectator seats only and should not cause any disturbance to the other spectators.
- Follow the instructions of the operating personnel in case of an emergency evacuation.
Gangneung Oval: Take a Look

Pictograms
- Gate
- Footpath
- Spectator / Stand
- Information
- Lost & Found
- Buggy & Wheelchair Storage
- Medical Station
- Nursing Room
- Spectator Shelter
- Canteen
- PyeongChang 2018 Official Store
- Toilets
### Bus Terminals near Venue

<table>
<thead>
<tr>
<th>Region</th>
<th>Venue</th>
<th>Bus Terminal</th>
<th>Tel.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pyeongchang</td>
<td>PyeongChang Olympic Stadium, Alpensia Ski Jumping Centre, Alpensia Biathlon Centre, Alpensia Cross-Country Skiing Centre, Olympic Sliding Centre, YongPyong Alpine Centre</td>
<td>Hoenggye Intercity Bus Terminal</td>
<td>033-335-5289</td>
</tr>
<tr>
<td></td>
<td>Phoenix Snow Park</td>
<td>Jangpyeong Intercity Bus Terminal</td>
<td>033-332-4209</td>
</tr>
<tr>
<td>Gangneung</td>
<td>Gangneung Hockey Centre, Gangneung Oval, Gangneung Ice Arena, Gangneung Curling Centre, Kwandong Hockey Centre</td>
<td>Gangneung Intercity Bus Terminal</td>
<td>033-643-6092</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Gangneung Express Bus Terminal</td>
<td>033-641-3184</td>
</tr>
<tr>
<td>Jeongseon</td>
<td>Jeongseon Alpine Centre</td>
<td>Jinbu Intercity Bus Terminal</td>
<td>033-335-6307</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Jeongseon Intercity Bus Terminal</td>
<td>033-563-9265</td>
</tr>
</tbody>
</table>

### Medical Institutions

<table>
<thead>
<tr>
<th>Region</th>
<th>Name</th>
<th>Tel.</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pyeongchang</td>
<td>Pyeongchang Health Centre &amp; Country Hospital</td>
<td>033-332-4000</td>
<td>61, Jongbu-ro, Pyeongchang-eup</td>
</tr>
<tr>
<td></td>
<td>Yongsan Public Medical Centre</td>
<td>033-336-5169</td>
<td>21, Keunteo-gil, Daegwallyeong-myeon</td>
</tr>
<tr>
<td></td>
<td>Yucheon Public Medical Centre</td>
<td>033-332-5170</td>
<td>8, Jeonnamu-gil, Daegwallyeong-myeon</td>
</tr>
<tr>
<td></td>
<td>Sokso Public Medical Centre</td>
<td>033-332-5165</td>
<td>10, Miy-gil, Yongpyeong-myeon</td>
</tr>
<tr>
<td></td>
<td>Myeonon Public Medical Centre</td>
<td>033-332-5163</td>
<td>14, Jinjo-gil, Bongpyeong-myeon</td>
</tr>
<tr>
<td></td>
<td>Gaesu Public Medical Centre</td>
<td>033-332-5160</td>
<td>832, Geumdanggyegok-ro, Daehwa-myeon</td>
</tr>
<tr>
<td>Gangneung</td>
<td>Gangneung Medical Centre</td>
<td>033-610-1200</td>
<td>2007, Gyeonggang-ro, Gangneung-si</td>
</tr>
<tr>
<td></td>
<td>Gangneung Asan Hospital</td>
<td>033-610-3114</td>
<td>38, Bangdong-gil, Sacheon-myeon</td>
</tr>
<tr>
<td></td>
<td>Bogwang Medical Centre</td>
<td>033-647-9703</td>
<td>22-2, Bohyeon-gil, Seongsan-myeon</td>
</tr>
<tr>
<td></td>
<td>Gangneung Health Centre</td>
<td>033-640-4417</td>
<td>38, Namgo-ro 17beon-gil, Gangneung-si</td>
</tr>
<tr>
<td>Jeongseon</td>
<td>Jeongseon County Hospital</td>
<td>033-563-0034</td>
<td>33, Noksongo-ro, Jeongseon-eup</td>
</tr>
<tr>
<td></td>
<td>Goseong Public Medical Centre</td>
<td>033-378-0939</td>
<td>26, Changmal-gil, Sindang-eup</td>
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### Call Taxi

<table>
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<tr>
<th>Region</th>
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<th>Tel.</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pyeongchang</td>
<td>Daegwallyeong Call Taxi</td>
<td>033-653-2288</td>
<td>349-5, Daegwallyeongujeo-gil, Daegwallyeong-myeon, Pyeongchang-gun</td>
</tr>
<tr>
<td></td>
<td>Jinbu Taxi</td>
<td>033-335-0088</td>
<td>110, Cheongsong-ro, Jinbu-myeon, Pyeongchang-gun</td>
</tr>
<tr>
<td></td>
<td>Yongpyeong Call Taxi</td>
<td>033-335-6015</td>
<td>43-1, Olympic-ro, Daegwallyeong-myeon, Pyeongchang-gun</td>
</tr>
<tr>
<td></td>
<td>Jangpyeong Taxi</td>
<td>033-336-9901</td>
<td>23-7, Jineun-gil, Yongpyeong-myeon, Pyeongchang-gun</td>
</tr>
<tr>
<td></td>
<td>Bongpyeong Call Taxi</td>
<td>033-335-5577</td>
<td>172, Aegangnamu-gil, Bongpyeong-myeon, Pyeongchang-gun</td>
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<tr>
<td>Gangneung</td>
<td>Gangneung Call Taxi</td>
<td>033-653-2288</td>
<td>534, Gangbyeon-ro, Gangneung-si</td>
</tr>
<tr>
<td></td>
<td>Chiryeol Call Taxi</td>
<td>033-646-8200</td>
<td>22-1, Gangbyeon-ro 14beon-gil, Gangneung-si</td>
</tr>
<tr>
<td>Jeongseon</td>
<td>Jeongseon Gaein Call Taxi</td>
<td>033-562-4499</td>
<td>1357-1, Jeongseon-ro, Jeongseon-eup, Jeongseon-gun</td>
</tr>
<tr>
<td></td>
<td>Jeongseon Call Taxi</td>
<td>033-563-4422</td>
<td>7, Noksongo-ro, Jeongseon-eup, Jeongseon-gun</td>
</tr>
</tbody>
</table>

### Tourist Information Centre

<table>
<thead>
<tr>
<th>Region</th>
<th>Homepage</th>
<th>Tel.</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pyeongchang</td>
<td>tour.pc.go.kr</td>
<td>033-330-2771</td>
<td>157, Pyoseok-gil, Bongpyeong-myeon, Pyeongchang-gun</td>
</tr>
<tr>
<td>Gangneung</td>
<td><a href="http://www.gntour.go.kr">www.gntour.go.kr</a></td>
<td>033-640-4414, 4531</td>
<td>330, Gyeongpo-ro, Gangneung-si</td>
</tr>
<tr>
<td>Jeongseon</td>
<td><a href="http://www.ariaritour.com">www.ariaritour.com</a></td>
<td>1544-9053</td>
<td>1357-1, Jeongseon-ro, Jeongseon-eup, Jeongseon-gun</td>
</tr>
</tbody>
</table>

### Immigration Office

<table>
<thead>
<tr>
<th>Name</th>
<th>Tel.</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incheon Airport Immigration Office</td>
<td>032-740-7116</td>
<td>272, Gogang-ro, Jung-gu, Incheon</td>
</tr>
<tr>
<td>Seoul Immigration Office</td>
<td>02-2650-6214</td>
<td>151, Mokdong-dong, Yangcheon-gu, Seoul</td>
</tr>
<tr>
<td>Chuncheon Immigration Office</td>
<td>033-369-3221</td>
<td>12, Saam-gil, Dongnue-myeon, Chuncheon-si</td>
</tr>
<tr>
<td>Immigration Support Centre</td>
<td>032-745-3300</td>
<td>123, Yeongjonghaenbusi-ro 1204beon-gil, Jung-gu, Incheon</td>
</tr>
</tbody>
</table>

- Olympic Hotline : 1330
- Incheon International Airport : 1577-2600
- Police : 112
- Ticket Call Centre : 1544-4226
- Korail : 1544-7788
- Emergency : 119
- Official Goods Information Call Centre : 1566-5006
- National Call Taxi : 1333